



# LANDESK® Fuse

LANDESK® Fuse is a software application supporting iOS, Android, Windows, and Mac that connects IT and end users in a convenient, unified service experience. Users can access IT resources from a single portal from any device, any location, and at any time, freeing them from submitting costly, time-consuming IT tickets in order to get work done.

For IT managers, Fuse provides an intuitive platform and understandable interface for end users that streamlines service delivery while liberating IT analysts to attend to other tasks. IT departments can better meet consumer expectations, save time and money, and set new standards for service.



## Immediate Access through a Unified Portal

Connecting users and IT, LANDESK Fuse provides users immediate access to applications, service desk, and other IT services at the request of the user. Upon entering the portal, only a user name and password are required, which are stored after the initial login. No complex server name to memorize. Users gain simple access to service desk requests, integrated app delivery, security updates, as well as a comprehensive IT service catalog.



## User-Accessible Service Catalog

The LANDESK Fuse service catalog includes a compilation of IT service requests that users can access. These requests include unapproved applications, hardware requests, and facilities requests. This universal portal creates a consistent consumer experience regardless of device type or requestor's location, reducing the number of sites needed to request IT software.



## Preapproved IT Applications

Preapproved IT applications can be installed directly by the user when and where they are needed. This reduces user-initiated software distribution requests and the accompanying time and hassle for IT.



## Exceed Growing User Expectations

Workers are demanding more from IT than ever before. They have grown impatient with the disparity between the flexible online services they use as consumers and the constraints they face on the job to get work done. Users are continually searching for added flexibility, faster service, and improved results. LANDESK Fuse provides a wider range of IT services and makes them more accessible, allowing users to be their most productive.



User-based IT – Employ LANDESK Fuse to access critical IT services from a single portal anytime, from any location on any device.



### Erase the Boundaries to Employee Productivity

Users are progressively more mobile. The total number of mobile Internet users will increase 16.5% in 2014 and will maintain double-digit growth through 2016\*. Workers depend on an ever-increasing number and variety of devices. Employees can use LANDESK Fuse when and where they want, no matter the device type. Offer users a comprehensive range of IT services across traditional clients and mobile devices.



### Customize and Enhance the End User Experience

With LANDESK Fuse you can integrate third-party products to meet the singular needs of your organization. The solution can grow alongside your enterprise and continue to satisfy business requirements. The Fuse portal is fully configurable in order to customize the end user experience. IT managers can fully unleash the comprehensive range of IT capabilities found in the LANDESK Total User Management Suite, including systems management, endpoint security, service management, asset management, and mobility management.



### Implement Effortlessly and Seamlessly

LANDESK Fuse is built into every LANDESK Total User Management solution, so it's easy to activate and use without additional infrastructure or resource requirements.

*\* Smartphone Users Worldwide Will Total 1.75 Billion in 2014 – eMarketer 2014 <http://www.emarketer.com/Article/Smartphone-Users-Worldwide-Will-Total-175-Billion-2014/1010536#sthash.TR4EMVLB.dpuf>*

#### MORE INFORMATION:

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