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Insight Apple Solutions iPad, iPhone & iPod touch

CONFIGURATION MANAGEMENT

Sound Familiar?

You've got half a dozen or more iPads, iPhones or iPod touches and you want to avoid having to manually configure all of the settings that you and your users need. You also want to make sure that you can easily set-up two or more of them with the same configuration without making mistakes.

You wish to make sure that any of them accessing your systems are compliant with any current and future IT policies and you want to be able to update policy on the device without having to handle each one individually.

You need to ensure that security of your Apple mobile device is not compromised and you want to be able to remotely locate, lock or wipe a device should it be lost or stolen.

You may want to ensure that mobile devices are not used inappropriately by disabling features such as data usage whilst roaming and by automatically configuring things such as Exchange™ server access, 802.1x secure wireless, security certificates or VPN access.

Here's the Problem

Making a slew of configurations so that users can access your wireless networks, VPN, email & calendaring or ensuring that the latest version of the iOS or any Apps that you use are installed can be something that can take some time to do. User's can't always be relied on to configure them themselves and can forget to install updates in a timely manner.

One of the greatest assets of an mobile device, it's very mobility, can also pose a problem as, if the user is out of the office, it may be difficult to talk them through making a change or you may not want to reveal something like the access key to your VPN to a user directly.

If a user has manually configured a passcode on their device there is no way to reset it if they forget what that passcode is and if the user loses the device or it is stolen you will want to ensure that it is either wiped immediately or that you can easily locate it remotely.

SAVE TIME AND MONEY

More and more users are demanding to go mobile and the challenge for the IT department is how to manage the devices that users want to use.

Configuring iPad, iPhone or iPod touch in volume by hand can be time consuming and ensuring that changes are rolled out to existing users can take up valuable IT resources.

ALWAYS SECURE

With a Mobile Device Management solution, combined with Apple's Device Enrolment Program, configurations can be made that cannot, accidentally or otherwise, be removed by the user.

THE SOLUTION

Insight's Configuration Management service will ensure that you have the tools to be able to successfully and securely manage your Apple mobile devices, wherever they are in the world.



Insight Have the Solution

Insight's Configuration Management Solution consists of Apple's Device Enrolment and Volume Purchase Programs, a Mobile Device Management server and the consultancy to bring it all together.

Users can enroll devices into your MDM themselves, whilst authenticating against their Active Directory user account, and have mandatory and optional configuration profiles automatically pushed to their device making set-up just a matter of a few clicks. DEP means that the devices can be pre-configured so that they cannot be used without enrolment into your MDM server.

You can choose what settings a user can change and which ones you set for them and provide optional bundles of settings that they can apply as they need them.

Once the device is enrolled any changes that are made at the server will, almost instantly, be pushed out to the device meaning that one or a thousand devices can have their configurations updated in a matter of moments. Policy can be set per user or device or by groups of users or devices allowing you to decide exactly who gets access to which settings.

Devices can be inventoried to confirm what software versions are installed and access to the network can be blocked if security updates have not been installed.

You can remotely clear the passcode on a device, lock it or even wipe all of the data on it.

Through Apple's Push Notification Service Apple mobile devices become accessible anywhere in the world as your Mobile Device Management server sends a notification via APNS to the device informing it that it needs to check in with the MDM server for an update.

Next Steps

To arrange a free initial telephone consultation please contact your Account Manager or call our sales team on 0800 333 333.

Our Apple Solutions Consultant will discuss your needs and any concerns that you may have about implementing Apple mobile devices within your organisation as well as detailing any options that are available so that you can make an informed choice about what the right solution is.

iPads, iPhones & iPod touches are enabling devices which can make users more productive and creative. This is something that can be negated by treating them as simply another IT device and so Insight have realised that we need to take an enabling approach in discussions about deploying Apple mobile devices, assisting you in providing your users with the tools that they need to do a better job.

In association with other specialist teams within Insight we will then propose an action plan to address any areas of your infrastructure that may need modification or investigation before finally deploying the solution that is right for you.

For more information speak to your Account Manager or call our sales team on 0800 333 333

Who is Insight?

Insight EMEA is a division of Insight Enterprises, Inc., a leading provider of brand-name information technology ("IT") hardware, software and services to large enterprises, small to medium-sized businesses and public sector institutions in North America, Europe, the Middle East, Africa and Asia-Pacific. For more information, please visit:

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Insight and Apple

Insight have been an Apple Authorised Reseller since 2005 and in that time have become one of Apple's top resellers in the UK. Insight's dedicated Apple Team, drawing experienced people from throughout the industry and beyond, has the sole aim of making us your number one choice for Apple products and solutions.

Insight's Apple Team are committed to building and delivering best of breed solutions to corporate and public sector customers, no matter if they are Apple veterans or Apple virgins. Our team of sales and technical consultants are able to discuss your needs in depth and recommend the most effective, pain free, course of action.

From pre-delivery inspections, custom builds, installation to desk and support contracts to Active Directory integration, client management & lifecycle, virtualisation and App development; Insight are able to support customers at all stages of their deployment.



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