Connected Workforce Optimisation Services for Office 365

Maximise the value of your Microsoft Office 365 environment.

Insight

Productivity matters to every business. So, it's no surprise that more businesses are empowering their employees to work in more collaborative, creative and secure ways using Microsoft Office 365. But to get the most from Office 365, businesses must understand what workloads are available, how they are used, and manage costs.

The Insight Connected Workforce Optimisation service provides successful optimisation and improved performance for your Office 365 environment.

Improved Office 365 performance

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Business Challenge

Employee productivity is the new definition of business competitiveness in the modern workplace. The broad adoption of Office 365 is allowing organisations of all sizes to scale, innovate and thrive in the digital world.

Easy-to-use and always-on access makes Office 365 one of the most popular business productivity tools.

But to realise ongoing value from your Office 365 investment means optimising workload performance, providing access to new service features and making regular network improvements to keep users engaged.

Our Approach

The Insight Connected Workforce Optimisation service lets you get the most from your Office 365 environment.

We follow industry best-practices to gather requirements, review readiness, and design optimisation plans for your Office 365 applications.

Experts from Insight will work with your key stakeholders to build alignment, and ensure desired outcomes are achieved to give you maximum value from Office 365.

A Common Services Framework

Insight Connected Workforce Optimisation Services are available for customers on Office 365 or Microsoft 365 E3 or E5 plans.

Both services have common engineering and build services that include:

• Environment Assessment

• Identity Optimisation

• IT Operations Optimisation

• Business Value Optimisation

• Network Capacity Planning

• User and Device Profiling (Optional)

• Windows 10 Readiness (Optional)

Add-on modules and third party extensions allow you to expand the scope of the Connected Workforce service to meet your business needs.

Service methodology				
Preparation	**Workshop**	**Design & Reporting**	**Optimisation**	**Training & Review**
• Stakeholder interviews • Deploy O365 capacity and planning tools	Scope includes: • Commercial review • Exchange • Skype • SharePoint • Teams	• Readiness assessment • Design and rollout plan • Internet capacity plan • Security add-on plan	• Standard option or • Advanced option	• Review and discuss next step

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Full visibility of Office 365 workloads

Connected Workforce Optimisation Services	Standard	Advanced
Scope	E3 Service plan	E5 Service plan
• Office 365 Optimisation - Exchange - Skype for Business - Teams - SharePoint	✓	✓
• Enterprise Mobility + Security Optimisation	✓	✓
• AAD (P1) Optimisation	✓	
• Basic Security Optimisation	✓	
• AAD (P2) Optimisation		✓
• Advanced Security Optimisation		✓

Optional Add-on Modules

Module name	Description
Optimisation for OneDrive backup	This report evaluates the customer's current OneDrive backup and provides recommendations which include backup strategy and end user data retention policies.
Optimisation for SharePoint backup	This report evaluates the customer's current SharePoint backup and provides recommendations which include backup strategy and SharePoint data retention policies.
Optimisation for Exchange Online backup	This report evaluates the customer's current Exchange Online backup and provides recommendations which include backup strategy and email data retention policies.

Additional Insight Connected Workforce Services

Module name	Description
Connected Workforce Discovery Workshop	This workshop accelerates your understanding of how the latest technologies can empower your workforce productivity, improve communications with customers and enhance internal collaboration to drive better business performance.
Connected Workforce Assessment Service	This assessment provides a systematic analysis of your current environment and offers recommendations to empower a productive workforce with the right tools, applications and services to support secure and modern work styles, paramount for success.
Connected Workforce Migration Service	This service delivers safe and secure migrations of your existing environment to Office 365 or Microsoft 365.
Connected Workforce Optimisation Service	This services provides successful optimisation and improved performance for your Office 365 environment.

Insight

Office 365 is the heart of the modern workplace, allowing people to work anywhere, anytime, on any device.

Organisations looking at the most effective ways to leverage their investment in Office 365 must ensure their Office 365 services are setup for optimal performance.

Insight Connected Workforce Optimisation services provide clear and impartial advice that enhances the experience your users expect and drive maximum value.

For more information please contact your Insight Account Manager.