

# Hybrid Identity and Access Management (IAM) Services

Insight<sup>®</sup>

Build a solid IAM foundation to innovate and drive business change.



Cloud is a fact of life for your business. Yet, moving to the cloud is time-consuming and requires complex processes to manage identities and accounts, control access, protect critical data and sensitive resources.

Without the right preparation, your transition to the cloud can increase the burden of managing multiple identities, applications and user credentials.

The Insight Hybrid Identity and Access Management (IAM) service will futureproof your IT services delivery model for all on premises or cloud applications.

Future-proof your  
IT service delivery



## Business Challenge

Today, organisations empower workers to do their jobs from anywhere through a choice of workplace applications.

Not having proper planning and controls in place, those tools can quickly turn into a tidal wave of unsanctioned on premises or in-the-cloud apps.

The complexity of registering every user with every application, securely managing those credentials, and making it simple for workers to use, can quickly impact cost, efficiency and productivity.

## Our Approach

The Insight Hybrid IAM service provides a design and build capability that enables organisations to secure, control and simplify employee access to company data and sensitive resources from wherever they are.

The service follows-on from the Connected Workforce Assessment, Hybrid Cloud Assessment or other related services.

Experts from Insight work with your key stakeholders to deliver an identity solution that spans on premises and cloud-based capabilities, creating a single user identity for authentication and authorisation to all resources, regardless of location.

## A Common Services Framework

The Insight Hybrid Identity and Access Management (IAM) service delivers assess, design and build activities against a standardised methodology with three engagement options:

Basic	Includes:
Uses Azure Active Directory (AAD) free or basic edition licenses	<ul style="list-style-type: none"><li>• Cloud-based directory service</li><li>• User and group management</li><li>• On premises directory synchronisation</li><li>• Single Sign-On across Azure, Office 365 and 1000's of popular SaaS apps</li></ul>
Standard	Includes:
Uses basic AAD licenses	<ul style="list-style-type: none"><li>• Federated Identity Services</li><li>• MyApps Access Panel with 10 Applications Single Sign-On</li><li>• Business to Consumer (B2C) Identity</li><li>• Application Proxy</li></ul>
Advanced	Includes:
Uses AAD licenses	<ul style="list-style-type: none"><li>• Multi-Factor Authentication</li><li>• Advanced security monitoring of logins</li><li>• Windows 10 profile and state roaming</li><li>• User self-service</li><li>• On-premise identity management using Microsoft Identity Manager (MIM)</li><li>• HR database linked users</li><li>• Privileged IAM</li><li>• Cloud application discovery + security</li></ul>

### Service methodology

Preparation	Workshop	Design	Build
<ul style="list-style-type: none"><li>• Current state documentation</li><li>• IAM Services Workshop</li><li>• Architectural / strategic directives and objectives documentation</li></ul>	<ul style="list-style-type: none"><li>• Admin, network, security assessment</li><li>• IAM topology options assessment</li><li>• Azure AD Connect Sync readiness assessment</li><li>• Application feasibility assessment</li><li>• Advanced IAM requirements</li></ul>	<ul style="list-style-type: none"><li>• High-level design and project plan</li><li>• Detailed design and project plan</li><li>• Service design</li><li>• Formal proposal for the build / assisted-build of the proposed solution</li></ul>	<ul style="list-style-type: none"><li>• Configure "default" build services</li><li>• Handover documentation</li><li>• Update related design or project plans</li></ul>





Hybrid IAM Services	Basic	Standard	Advanced
<b>Azure On-boarding Services (Assess and Design)</b>			
• Subscription Hierarchy Design (includes Build)	✓	✓	✓
• Subscription Admin & Roles Design (includes Build)	✓	✓	✓
• Licensing Review and Proposal		✓	✓
• Basic Financial Reporting		✓	✓
• Advanced Financial Reporting			✓
<b>Network Fundamentals (Assess and Design)</b>			
• Connectivity Options Design (includes Build)	✓	✓	✓
• Basic Network Design		✓	✓
• Advanced Network Design			✓
<b>Identity Management</b>			
• Cloud Identity / Synchronised Identity	✓	✓	✓
• AAD Connect Sync Engine (includes Build)	✓	✓	✓
• Security Usage Reports - (includes Build)	✓	✓	✓
• Federated Identity (includes Build)		✓	✓
• Branded MyApps Access Panel (includes Build)		✓	✓
• Replicate on-Premise AD Servers to Azure (includes Build)		✓	✓
• Application Proxy for on-premises Apps (includes Build)		✓	✓
• AD Domain Join (includes Build)		✓	✓
• AADS Domain Join (Includes build)		✓	✓
• Third Party Application SSO Integration (must support OAuth, SAML, SCIM or Forms Based Application, max. 10 apps) (includes Build)*		✓	✓
• Azure 2-Factor Authentication (includes Build)			✓
• AD Connect Health (includes Build)			✓
• Identity Protection online (includes Build)			✓
• Enterprise State Roaming (includes Build)			✓
• Complex Domains (multi-forest, single label, local, etc.)			✓
• Microsoft Identity Manager / HR Sync			✓
• Cloud Application Discovery			✓
• Privileged Identity Management			✓
• MDM Auto-Enrolment			✓
• Cloud Application Security			✓

# Why Insight?



Cloud is important for your business, but so are some on premises applications. However integrating on premises applications with cloud services requires a great deal of attention to design, deployment and operations.

Insight Hybrid Identity and Access Management services help you understand your current state, identify gaps and build an Identity and Access Management solution aligned to your business goals.

Our experts design a phased plan to secure access to your data and applications while giving your users the flexibility to move seamlessly across local and cloud environments.

For more information please contact your Insight Account Manager.