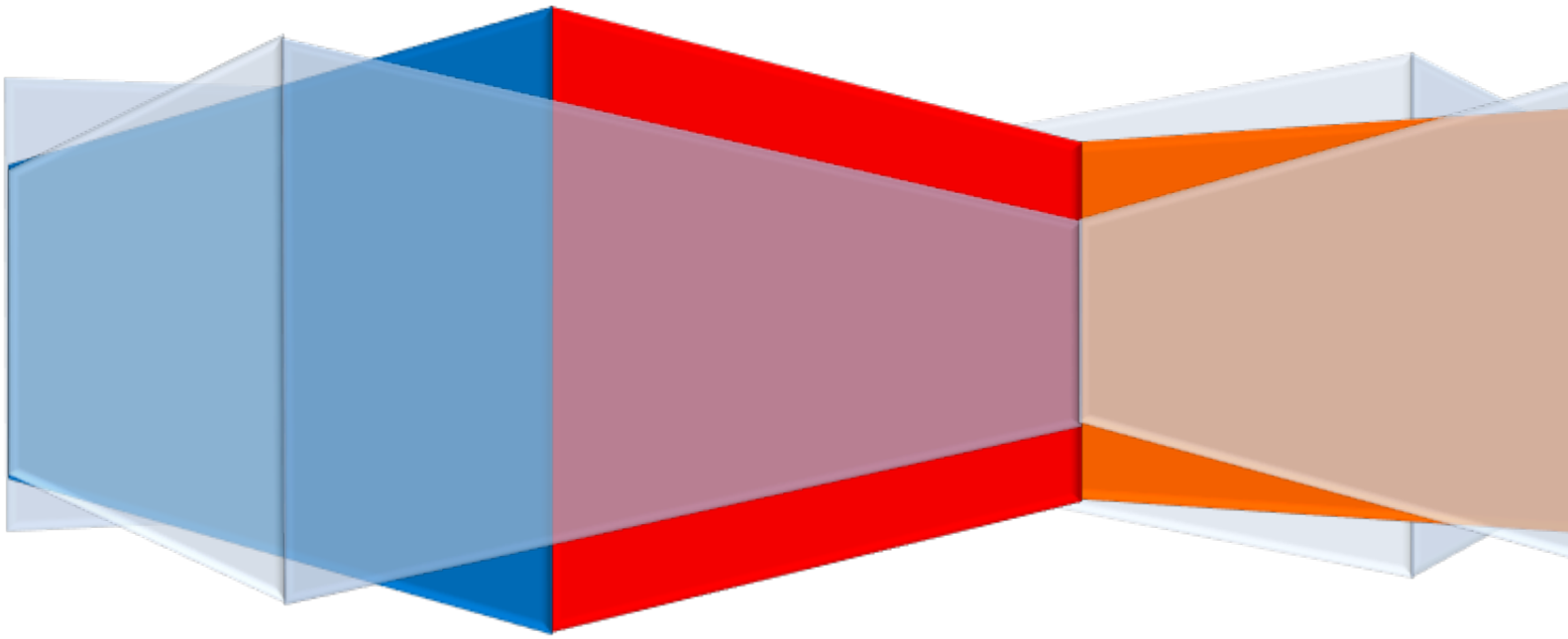
Insight Public Sector Framework Guide for Customers

March 2017



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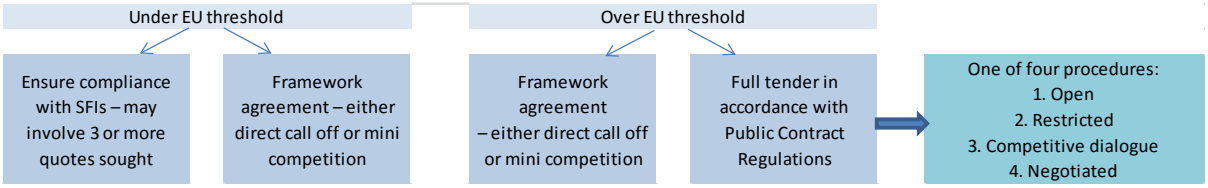
UK Public Sector Procurement rules and thresholds

The EU procurement Directives, implemented into UK law by The Public Contracts Regulations 2006, apply to the award of contracts by public bodies. The EU procurement rules apply whenever a purchase by a public body of a Part A (IT goods and services) service exceeds the minimum financial thresholds set by legislation – currently £113,057 for Central Government and NHS and £172,514 for Police, Local government and Education organisations. For requirements under these thresholds public bodies should still ensure that proper competition is conducted in line with their constitutional requirements.

When spending less than the current threshold public bodies may buy off contract or utilise a framework.

When spending above the threshold public bodies can buy via a framework: or will need to conduct an OJEU procurement via one of four procedures as below



Frameworks

Framework arrangements are set up by public sector bodies (often called Public Buying Organisations (PBO's)) with suppliers to provide goods and services according to certain requirements, e.g. price, quality and quantity. Frameworks can be arranged by one public body for either itself or a number of other public bodies.

Those bodies that are party to the framework can then order (or 'call off') the goods and services when required. If there is more than one supplier, then a mini-competition may be held to identify the best supplier.

The main benefit of using a framework is that when a Public Sector organisation, 'calls off' or runs a mini-competition from the framework, they will not have to go through the full procedural steps in the EU Directives. The process is then typically much quicker after the initial framework has been awarded.

Typically, where it is clear which supplier under a framework agreement can best meet a public sector organisations needs, they can access that supplier directly, but if a mini-competition is required, all capable suppliers under the framework must be invited to tender.

There are over 43 Public Buying Organisations in the UK creating frameworks. PBO's can be vertical specific and will let frameworks with that vertical bias. For instance the Southern Universities Purchasing Consortia creates frameworks that are specifically for higher education establishments. PBO's can also offer frameworks that are open to all Public Sector bodies.

Each framework will vary dependant on a number of factors-

- Who is eligible to use the framework; this is specified in the framework terms and can be anything from a single organisation to a specific set of named customers, a vertical (Health, schools etc) or can incorporate all public sector bodies.
- The goods and services available; a framework is broken down into Lots. A Lot can cover anything from a single type of product category (i.e. Tablets, Servers, and Notebooks) right up to the full range of IT goods and services (i.e. all hardware and software). The Lot description tells you what goods and services can be bought under that Lot.

- The contract price; each framework will be subject to its own pricing dependant on the contract price agreed at the time the framework was let.
- The number of suppliers on a framework (by Lot where applicable)
- Whether the framework allows for direct award, catalogue order or is a mini competition only framework
    - **Direct Award**- This is where the framework allows the customer to purchase directly from a supplier within a Lot without going to mini-competition.
    - **Catalogue Order**- This is where frameworks allow for ordering from a catalogue. A catalogue is an electronic list of products that can be accessed via the customer's e-procurement tool. This can be either punch-out or a static upload. The catalogue product list is determined by the contract/customer and can be limited by product, by category or sub category, or can extend to Insight's entire product portfolio.
    - **Mini competition**- A mini completion is where a customer goes to further competition by inviting all suppliers within a Lot to respond to a requirement. The customer must invite all capable suppliers (all suppliers awarded the framework) within the Lot and cannot pick and choose who to invite. Some frameworks only allow for mini-completion and do not offer the facility for direct award. *See Appendix A – Mini-Competitions Explained.*

Selecting the Correct Framework

This guide lists all of Insight's current frameworks and includes details of:

- Framework name
- Customers eligible
- Lot descriptions and scope
- Any note worthy terms of the framework

Framework Name	Direct Award	Further Comp
Brunel Univesity - POISE Framework 2016		Y
Client Devices Framework (Harrogate)	Y	Y
Crescent Purchasing Consortium (Desktop)		Y
Crescent Purchasing Consortium (Infrastructure) 2017		Y
Crescent Purchasing Consortium (Printers) 2016		Y
Crescent Purchasing Consortium (Software)		Y
Gateshead Council - IT for Schools Framework 2016	Y	Y
GPSoC Lot 2		Y
GPSoC Lot 3		Y
Greater Manchester Police - ITMAS Framework 2016	Y	Y
HealthTrust Europe - Server & Storage Framework	Y	Y
HealthTrust Europe - Tablet Framework	Y	Y
HEPCW Apple Framework		Y
HTE ComIT (Complete IT) Framework 2015	Y	Y
JISC Web Filtering		Y
KCS AV & Client Devices Framework 2016	Y	Y
KCS Software 2016	Y	Y
Liverpool City Council - Reseller Framework		Y
London Procurement Partnership - CDIS 2016	Y	Y
Manchester College - LTE Framework 2016		Y
National Framework for Wireless, Cabling (Harrogate)	Y	Y
National Procurement Service - Wales Framework		Y
NEUPC - Data Centre Ref: ITS2002NE		Y
NEUPC - Networking Infrastructure Framework		Y
NHS Commercial Solutions - Client Devices		Y
NOE CPC - LINK 2 2016		Y
NOE CPC - LINK: Solutions IT 2016		Y
NOE CPC - Network Infrastructure Framework		Y
OASIS Academy Schools Trust - Hardware 2016	Y	Y
RCUK/SBS Storage Agreement		Y
RM1042 Corporate Software Solutions		Y
RM1058 Technology Services		Y
RM1557 G-Cloud 8 2016	Y	Y
RM3733 Technology Products 2 2016		Y
SUPC ITRAP 2016	Y	Y
SUPC Server, Storage, Solutions National Agreement 2016		Y
SUPC Software Licence Reseller Agreement (SLRA) 2016		Y
Transport for London - Reseller Framework	Y	Y

Brunel University London – POISE Framework 2016

OJEU Reference: 2016/S 153-277888

Reference: BUL 1624

Customers eligible

Brunel University London has established this framework for the supply of ICT Products and Associated Services for use by or on behalf of public sector bodies(and their statutory successors and organisations created as a result of re-organisation or organisational changes) located in the UK.

Any public sector organisation can utilise this framework by contacting Brunel University.

Please see Appendix A for further details:

Lot description and scope:

The scope of the contract may include (but not limited to) –

- ***Hardware Supply*** (Servers, networking equipment, storage devices, user devices, peripherals)
- ***Software*** (all COTS software, niche applications - both licensing and support, Saas)
- ***Hardware Services*** (build, imaging, deployment and asset management)
- ***Software Services*** (asset management, development)
- ***Maintenance and Support*** (any maintenance and support relating to the above)
- ***Value Add Services***
- Ordering Portal - linked to the finance system
- Market Intelligence - product roadmaps, professional advice relating to product/licensing options
- Flexible support - Stock holding, quick deployment

Contract Commencement:	19 October 2016
Contract Expiry:	18 October 2020

Framework Notes:

Hardware to include but not limited to the provision and configuration of mainframe, mid-range, mini computers, PC's, laptops, netbooks and peripheral equipment, audio-visual equipment and associated consumables and related services. Also, to include consumables and hardware disposal and recycle.

Software to include but not limited to Software Applications, Software Licences, Software Upgrade, Software-related Services, Software Support Services, Software Development Services, Software Maintenance Services, Software Implementation Services, Software Reproduction Services, Software Configuration Services, Hosted Services, Software as a Service (SaaS), Data Services, ESCROW and Managed Services.

Networks to include but not limited to provision and management of voice, data and combined (IP) and VOIP equipment and link provision across all transmission methods, e.g. wire, fibre, satellite and

radio. To include local, campus and wide area networks and all equipment and services supporting and facilitating the network.

Services to include but not limited to installation, maintenance and management of any of the above-mentioned items. To include same for infrastructure required to maintain central or remote ICT provision. To include on-site management or remote hosting of web accessed services, including their development and maintenance.

To provide additional services in support of purchases to include but not limited to conducting mini competitions on behalf of customers, to identify and highlight sustainable options.

The supplier will be required to manage the supply chain and any sub-contractors on behalf of the purchasing customer. They will be required to provide product innovation, identify avoidable costs and facilitate cost reductions. If required, to also undertake contract and asset management (including asset tagging) for the customer.

Appendix A:

Brunel University London has established a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

Local Government that can be accessed at the Public-Sector Classification Guide:

- http://www.ons.gov.uk/ons/rel/na-classification/national-accounts-sector-classification/index.html
- Local Authorities
- http://openlylocal.com/councils/all
- www.ubico.co.uk Agent acting on behalf of Cheltenham Borough Council.
- NDPBs
- https://www.gov.uk/government/organisations
- Educational Establishments in England and Wales, maintained by the Department
- for Children, Schools and Families including Schools and Colleges but not Universities unless listed here individually
- http://www.education.gov.uk/edubase/home.html
- Brunel University London
- Buckinghamshire New University
- Police Forces in the United Kingdom
- http://www.police.uk/?view=force_sites
- http://apccs.police.uk/about-the-apcc/
- Fire and Rescue Services in the United Kingdom
- http://www.fireservice.co.uk/information/ukfrs
- http://www.nifrs.org/areas-districts/
- http://www.firescotland.gov.uk/your-area.aspx
- NHS Bodies England
- http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx
- http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

- http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx
- http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx
- http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx
- http://www.nhs.uk/ServiceDirectories/Pages/OtherListing.aspx
- Hospices in the UK
- http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/
- Registered Social Landlords (Housing Associations)
- Third Sector and Charities in the United Kingdom
- http://www.charitycommission.gov.uk/find-charities/
- http://www.oscr.org.uk/search-charity-register/
- https://www.charitycommissionni.org.uk/ShowCharity/RegisterOfCharities/RegisterHomePage.aspx
- Citizens Advice in the United Kingdom
- http://www.citizensadvice.org.uk/index/getadvice.htm
- www.cas.org.uk
- http://www.citizensadvice.co.uk/
- Financial Services Compensation Scheme (FSCS)
- Scottish Public Bodies
- Welsh Public Bodies
- National Assembly for Wales, Welsh Assembly Government and Welsh Local Authorities, and all bodies covered by:
- http://www.assemblywales.org/abthome/abt-links.htm
- http://new.wales.gov.uk/about/civilservice/directorates/?lang=en
- NHS Wales
- http://www.wales.nhs.uk/ourservices/directory
- Housing Associations — Registered Social Landlords Wales
- Any corporation established, or a group of individuals appointed to act together, for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character, and
- financed wholly or mainly by another contracting authority listed above in this section VI.3 of this notice;
- subject to management supervision by another contracting authority listed above in this section VI.3 of this notice; or
- more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, are appointed by another contracting authority listed above in this section VI.3 of this notice
- an association of or formed by one or more of the Contracting Authorities listed above in this section VI.3 of this notice.

Crescent Purchasing Consortium – Desktop Framework

Reference: CPC/YW/02/2015

Customers eligible

CPC member colleges only. Further education and sixth form colleges can join CPC.

Lot description and scope:

LOT 1	**Desktop PC Solutions** (Including monitors, keyboards, mice etc.) Thin Clients, including Installation Services, Maintenance Services, Training & Support.
LOT 2	**Portable Devices** Laptops, Notebooks, Netbooks, tablets, PDA's, Mobile Internet Devices, and other related products.
LOT 3	**Peripherals** Inclusive, but not exclusive, of Printers, Monitors, memory upgrades, spares, components & accessories, and other related products.
LOT 4	**IT Hardware compatible with Apple operating Systems**

Contract Expiry: 14 January 2016 to 15 January 2018

Contract Extension: 2 x 1 Year Extensions to 15 January 2020

Framework Notes:

Mini-competitions only.

Crescent Purchasing Consortium - ICT Solutions and Supply of Network Infrastructure Framework

Reference: CPC/YW/02/2016

Customers eligible

CPC member colleges. Further education and sixth form colleges can join CPC. All eligible Institutions and Consortia, as defined by the CPC including further education colleges/institutions, universities, sixth forms, academies, schools, museums and other similar organisations.

Lot description and scope:

LOT No.	DESCRIPTION
LOT 1	**Servers & Associated Equipment** (Inc. Server Racking, Cabinets and KVM etc.)
LOT 2	**Enterprise Storage** (NAS, SAN etc)
LOT 3	**Backup & Archiving**
LOT 4	**Networking Equipment & Services** (including but not exclusive of Routers, Hubs, Switches, Wireless Network Systems, LAN, Virtualisation, Cloud etc.)
LOT 5	**Security Hardware** (Inc. Internet/Email Monitoring, Firewall & Network Intrusion Detection)
LOT 6	**Maintenance, Installation & Support** (As a standalone requirement, not alongside the purchase of equipment)

Contract Commencement: 24 January 2017

Contract Expiry: 23 January 2019

Contract Extension: 2 x 1 Year Extensions to 23 January 2021

Framework Notes:
Members have the right to utilise e-auctions during the further competition / call-off stage of supplier selection.

Crescent Purchasing Consortium - The provision of Multifunctional Devices and Associated Print Services and Supplies 2017

CPC Reference: CPC/DU/MFD/02A

OJEU Reference: 2016/S 151-274459

Customers eligible

The framework is let on behalf of the Crescent Purchasing Consortium but will also be open for use by all other public sector contracting authorities throughout the UK (and any future successors to these organisations). These include but are not limited to central government departments and agencies, Non-Departmental Public Bodies, NHS bodies, Local Authorities, Police Authorities, Emergency Services, Educational Establishments, Hospices, National Parks and Registered Social Landlords.

Lot description and scope:

Lot description	Example of products and services that fall within this category (not an exhaustive list)
Lot 5 Printers and Associated Services and Supplies Storage Media	• Range of mono printers from 15 pages per minute to 45 pages per minute • Range of colour printers from 20 pages per minute to 40 pages per minute • Maintenance and support services • A range of additional professional services to support these devices. Such services to include will also be available to Framework users and these include: o Print Audits o Network services o Project management o Process/workflow re-engineering o IT Support Services • Print Audit Services Participating Public Sector Bodies may throughout the term of the Agreement wish to undertake a review of their printing resources with the intention of maximising printing efficiencies. • Networking Services and Application Compatibility Networking Services are an important part of an integrated networked print solution. In addition, integration of financial and invoicing systems may also be required. Please note, Participating Public Sector Bodies' infrastructures and therefore requirements may vary and as such partner services and solutions should be capable of interaction with a wide range of software systems. • Project Management Services

	Solution implementation can be a complex and time consuming process. • Process Reengineering Designing efficient and effective print policy and process can be instrumental in delivering overall efficiency in the printing process. • IT Support Services IT Support Services may be required by Participating Public Sector Bodies (more typically smaller Participating Public Sector Bodies such as schools and academies) to support the installation and ongoing management of the print service infrastructure.
Lot 6 Monitors and Associated Peripherals and Services	• Range of LED monitors (including widescreen) from 17 inch to 27 inch plus • Range of LED Touchscreen monitors from 15 inch to 22 inch • IT Peripherals to include; o Cables o Keyboards & Mice (packaged together or separate items) o Headset & Earphones o Webcams o Speakers • Maintenance and support services • A range of additional professional services to support these devices. Such services will also be available to Framework users and these include: o Network services o IT Support Services • Networking Services and Application Compatibility Networking Services are an important part of communications (specifically regarding webcams used for conferencing purposes, etc.) Please note, Participating Public Sector Body's infrastructures and therefore requirements may vary and as such Tenderers' services and solutions should be capable of interaction with a wide range of software systems. • IT Support Services IT Support Services may be required by Participating Public Sector Bodies (more typically smaller Participating Public Sector Bodies such as schools and academies) to support the installation and ongoing management of monitors and peripherals. Tenderers should provide details of the IT Support Services they provide.

The list of examples within each sub category is not exhaustive but demonstrates the type of products that fall within each subcategory.

Contract Expiry: 05 January 2017 to 04 January 2020

Contract Extension: 04 January 2021

Framework Notes:

Basis of Award of Business

All business under this Lot will be awarded either via direct award or via further competition. Participating Public Sector Bodies wishing to utilise the Framework can either select the devices and services they require from the published Tenderer on-line catalogue, or they can engage in a further competition exercise to select their preferred Tenderer.

When engaging in a further competition, all Tenderers capable of meeting their requirement must be invited to tender but no obligation is placed upon a supplier to submit a bid.

An example of a traditional further competition process (for illustrative purpose only):

Stage 1→ Audit undertaken to determine requirements

Stage 2→ Requirements sent out to suppliers in a Further Competition Invitation to Submit Proposals document

Stage 3→ Suppliers review specification and submit bid proposals

Stage 4→ Participating Public Sector Body evaluates submitted bid. Presentations may be received as part of the clarification process

Stage 5→ Preferred supplier selected and award communication

Crescent Purchasing Consortium – Software Licences

Reference: CPC/GS/0414

Customers eligible

CPC member colleges. Further education and sixth form colleges can join CPC. All eligible Institutions and Consortia, as defined by the CPC including further education colleges/institutions, universities, sixth forms, academies, schools, museums and other similar organisations.

Lot description and scope:

LOT No.	DESCRIPTION
LOT 1	Microsoft Licensing
LOT 2	Adobe Licensing
LOT 3	Other 'Off the Shelf' Software
LOT 4	One Stop Shop

Contract Commencement: 1 August 2014

Contract Expiry: 31 July 2017

Contract Extension: 31 July 2018

Framework Notes:
Contracting authorities have some flexibility regarding the award of call-off contracts within the following guidelines:

- for multi-supplier frameworks where a call-off is required following a mini-competition, it may be permissible to vary the weightings of the award criteria provided that the intention to do this was publicised in advance and ranges are given for each criterion, to ensure transparency and avoid the unequal treatment of any suppliers; and
- criteria used for mini-competitions may differ from the award criteria used to set up the framework if they are related to (i.e. derive from) the original award criteria

The Borough Council of Gateshead – A Framework for the Provision of Hardware and Services for Schools

Official Journal of the European Union reference: 2016/S 134-241115

NEPO Portal Reference: DN170591

Customers eligible

The framework agreement will be for the benefit of customers of the School ICT Support service; mainly schools located in the borough of Gateshead, both maintained and academy schools.

Scope of Framework

The Council endeavours to deploy the latest operating systems in both server and workstation environments. However, all equipment supplied must be compatible with the Windows Server 2012 and Windows 7 Pro operating systems. Alternative industry standard equipment and operating systems are allowed under this procurement.

All equipment must have a minimum 3-year next business day on-site warranty. Servers must be given a 4hr fix response for any call outs.

Any alternative goods provided must equal to or exceed the specification. Exceptions may be made at the discretion of the Council and on a case-by-case decision will be made for each mini competition.

Contract Expiry:	1st October 2016 to 30th September 2018
Contract Extension:	2 x 12 months until 30th September 2020

Framework Notes:

The aim of this procurement is to identify external contractors to work collaboratively with the Council and schools to provide a compliant procurement vehicle which will assist the Council's School's ICT Services to operate a three-year hardware replacement strategy for computer hardware within schools.

This contract will be used to procure and maintain computer hardware (under equipment warranty and other hardware maintenance arrangements, as appropriate) to customers of the School ICT Support service, typically schools located in the borough of Gateshead, both maintained and academy schools.

The Council presently operates a three-year hardware replacement strategy for computer hardware that is mainly used for teaching and learning purposes, typically Gateshead schools, Academies and any other customers of the School ICT Support Service. The framework which results from this procurement will be used to support this hardware replacement strategy as well as other School ICT Support activities.

Most Gateshead schools have replaced previously outdated equipment and many schools now adopt a three-year hardware replacement rolling programme for replacement. The SIS service promotes a three-year hardware replacement strategy for computer hardware for the following reasons:

- To improve business continuity and resilience planning for the Council and schools.

- To ensure that modern hardware solutions continue to underpin school and pupil improvement.
- To implement common technical standards and specifications across the curriculum domain to maximise service efficiencies and reduce operating costs.
- To exploit the opportunity to achieve best value for schools, for example, lower pricing, higher levels of equipment specification, improved equipment warranty arrangements, alternative financing options and other value added services.

To underpin this strategy, many schools have elected to finance new equipment through a three-year operating lease agreement.

Schools receive technical support through annual service level arrangements with the School ICT Support Service. Remote network administration support and traditional peripatetic arrangements continue to underpin the IT infrastructure for schools.

The Council expects the implementation of this contract for computer hardware to produce the following benefits:

- To raise standards in schools through effective investment in, and efficient use of, ICT equipment in schools;
- To deliver a coherent technical support strategy, but be sufficiently flexible to satisfy the specific business needs of schools whilst still maintaining the strategic goals of ensuring Best Value and implementing a common technical standard across the Gateshead network;
- To realise a plan for the usable life of IT equipment by replacing them on a regular basis and take account of both the direct and indirect cost of ownership including software, training and support, repair, furniture, facilities, upgrade costs, network equipment and peripherals;
- To identify a strategic business partner, or partners, to evolve the IT framework for the Council and schools, exploit the investment and use of technology in schools and underpin the work of the Technical Support Service.

General Practice System of Choice (GPSoC) Services – Lot 2

Customers eligible

Primarily for General Practices (GP) and NHS organisations but the contract allows for all Public sector organisations including Central government departments, Non departmental public bodies, arm's length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

- **Lot 2 – Additional GP IT Services**
  - This lot is for suppliers who offer or plan to offer additional GP IT services that interoperate with or are used alongside the systems and services offered in Lot 1. These services will be for use by GP practices and health care professionals that work with GP practices.
  - Examples of systems and services that may be offered in this lot include advanced/value added versions of services offered in Lot 1, patient arrival systems, physical device APIs, finance systems, hardware system maintenance and hardware.

Contract Expiry: 7 November 2014 to 6 November 2016

Contract Extension: N/A

Framework Notes:
This framework encourages further competition but there is scope for direct award. Each customer requirement must have a 'Call Off Agreement'. Each Call Off Agreement:

- shall be calculated in accordance with the information set out in the charging and invoicing schedules in the relevant Call Off Agreement and/or the Catalogue (where applicable).

General Practice System of Choice (GPSoC) Services – Lot 3

Customers eligible

Primarily for General Practices (GP) and NHS organisations but the contract allows for all Public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

- The Lot 3 Framework provides a range of IT systems and services that **interoperate across different care settings**. These services help the GP practice to share information with other healthcare providers, such as hospitals and pharmacies, to deliver a better end-to-end service for patients.

Contract Expiry: 27 March 2015 to 26 March 2018

Contract Extension: N/A

Greater Manchester Police – ITMAS - Insider Threat Monitoring and Audit Software Framework

Reference: 24444

Customers eligible

The contracting authority is purchasing on behalf of other contracting authorities

- Merseyside Police
- Lancashire Constabulary
- Cheshire Constabulary
- Cumbria Police
- Dyfed Powys Police
- Police Scotland
- Police Service of Northern Ireland
- North Wales Police
- South Wales Police

Lot description and scope:

- Insider Threat Monitoring and Audit Software.

Contract Commencement: 01 December 2016 to 30 November 2020

Contract Extension: N/A

Framework Notes:

Forces will be able to call off from the Framework. The length of a call off contract can be for a maximum of 5 years. Call off contracts can occur at any time throughout the length of the framework agreement. Call off can be either by direct award dependent on requirements, or as a mini competition.

HealthTrust Europe – ComIT (Complete IT) Framework

Customers eligible

HTE's ICT Solutions Framework for IT Hardware, Software, Services and Support, may be utilised by all public sector bodies and any similar private sector organisations in the UK, which includes:

- Central Government departments and their executive agencies
- Non-Departmental Public Bodies (NDPBs)
- National Health Service (NHS)
- Health boards, NHS Trusts, Community Health Councils and other constituent bodies of the NHS in Wales
- NHS Scotland and its constituent bodies
- Health and its constituent bodies
- Health and Social Care Trusts, Health agencies and other constituent bodies of the NHS in Northern Ireland.
- Local Authorities and Councils
- Police Forces
- Fire and Ambulance Services and other emergency response organisations
- Educational Establishments through to Higher Education providers
- Registered Local Landlords (RSLs)
- Registered Charities
- Devolved and other administrations within the British Isles
- Her Majesty's Prison Service
- The Ministry of Defense

This framework provides customers with the widest, unrestricted choice of manufacturers and technologies and is free to access and easy to use, through either Direct Award or, if required, a fully managed further competition process. In some cases, you may even be able to continue working with your incumbent supplier.

Lot description and scope:

Lot 1

Client devices

- All In One's
- Check-In Kiosks
- Desktops
- Entertainment Devices / Systems
- Hybrids
- Laptops
- Mobile Telephones, Pagers and Radios
- Mobile Workstations
- Rugged Tablets
- Telecommunication Equipment
- Thin Clients
- Ultrabooks
- Wearables
- Workstations

Peripherals

- Batteries & Power Leads
- Cabling and Tidying
- Cases and Covers
- Dictation & Microphone Devices
- Displays & Televisions
- Docking Solutions
- Headphones
- Keyboards / Mouse Pointers
- Power Management
- Printers & Consumables
- Projectors
- Screens / Monitors
- Security and Safety Devices
- Signal Boosting Equipment
- Speakers

Furniture, Mounts and Workstations

- Bespoke furniture solutions
- Carts - Educational
- Carts - Medical
- Chairs, Seats and Stools

- Charging Systems
- Desks - Sit Down
- Desks - Standup Desks
- Foot Rests
- Mounts - Desk
- Mounts - Wall
- Tablet Management

Enterprise Servers

- Blade Chassis & Blades
- Convergence
- Rack Servers
- Tower Servers

Enterprise Storage

- Fibre Channel/FCoE
- iSCSI
- SAN/DAS/NAS

Networking

- Appliance based security
- Branch
- Cabling
- Campus
- Chassis & Blade
- Datacentre
- Firewalls / VPN
- Routers
- Switches
- Telecommunication Network
- Wireless Access Points

Housing and Power

- KVM Switch
- PDUs
- Power Management
- Racks & Cabinets
- UPS

Operating Software & Security

- Application Protection
- Back Up & Recovery
- Big Data Analytics
- Client Management
- Cloud Management
- Cyber Security
- Database Management
- Email Security
- Encryption
- End Point Security
- Identity and Access Management
- Information Assurance
- Licensing
- Migration
- Mobile Device Management
- Network Security
- Secure Remote Access
- Server Management
- Software Asset Management (SAM)
- Virtualization
- Windows Server Management

Services & Support

- Application Services
- Asset Recovery
- Business Intelligence & Analytics
- Business Process Outsourcing
- Client Deployments
- Conferencing & Data Sharing
- Configuration
- Consulting
- Data Destruction
- Disposals and Recycling
- Enterprise Deployments
- Installation
- Logistics
- Managed Services
- Migration Services
- Project Management
- Security Services
- Support Services
- Training Services
- Unified Communications & Convergence
- Warranties and Service Plans

Insurance

- Asset Insurance
- Confidentiality and Data Insurance
- Cyber Insurance

Cloud Services and Solutions

- Anything as a Service (XaaS)
- Brokerage Services
- Desktop as a Service (VDI)
- Framework as a Service (FaaS)
- Hardware as a Service (HaaS)
- Helpdesk Services Infrastructure as a Service (IaaS)
- ITaaS (IT as a Service)
- Platform as a Service (PaaS)
- Software as a Service (SaaS)
- Specialist Cloud Services (SCS) Storage as a Service

Lot 2

Programmes and Applications

- Accounting and Financial Software

- Administration and Management Software
- Admissions & Check In
- CAD Software
- Communication, Multimedia & Entertainment Software
- Conultancy, Auditing and Testing
- CRM Software (Customer Relationship Management)
- Dictation, Transcript and Speech Recognition
- Educational & Training Software & Systems
- EMR (Electronic Medical Records)
- HIS (Hospital Information Systems)
- Interfacing Software and Development
- Mobile Applications Development, Deployment & Software
- Networking Software
- PACS (Picture Archiving & Communication Systems)
- Prescription Management
- Program Development
- Project Management
- Records Management
- RIS (Radiology Information Systems)
- Software Development
- SRM Software (Supplier Relationship Management)
- Stock & Sales Management Software
- VNA (Vendor Neutral Archiving)
- Workflow Systems & Software

Contract Expiry: December 2015 to December 2019

Contract Extension: N/A

Framework Notes:

The HealthTrust Europe (HTE) Information Communication Technology (ICT) Solutions framework for the provision of enterprise level ICT solutions; for IT hardware products, software, programs, applications, associated products, services and support has been created to deliver the most cost effective and simplest route to market for your IT requirements whatever they may be. The framework is split across just two Lots to help simplify your purchases for hardware and software and allow easy identification of the most suitable suppliers for your end to end solutions.

This framework agreement seeks to satisfy the requirements of Public Sector Contracting Authorities to procure either commodity hardware, software or both, via a preferred Direct Award process. It also provides a facility to procure bespoke IT hardware and / or software solutions through appropriate benchmarking or further competition procedures, where applicable, for single beneficiaries or for those organisations looking to share services across several beneficiaries.

The two Lots provide customers with the widest possible choice of solutions through direct manufacture or reseller suppliers. It is extremely easy to access, free to use, with no commitment and fully supported by our expert procurement team. A simple phone call can get you onto the framework and purchasing your direct awarded solution or, if required you can go on to conduct a fully OJEU compliant procurement process. We offer competitive prices for goods and services based on our consortium volume leverage, which enables you to purchase your solution with confidence.

- Free to access and easy to use
- Direct Award
- Consortium volume and market relative pricing
- Highest quality, market leading brands with the widest range of services and support
- Time and operational resource associated cost saving benefits

FAQS

How does the framework work?

This framework enables you to engage the UK's best IT providers to deliver your ICT requirements whether they are for hardware, software, services and support, or a combination of these, without running a lengthy and expensive procurement exercise – because we've already gone through an OJEU compliant procurement process. HTE's framework gives you instant access to the largest range of commoditised and specialist solutions available, with a quick and simple sign-up process which gets your solutions delivered faster.

How can I be sure that this framework agreement can be used by my organisation and that we can remain compliant?

The framework agreement was publicly advertised in the Official Journal of the European Union (2015/S 022¬035317) on 31st January 2015 under the restricted procedure. A copy of the OJEU notice can be obtained by contacting our Helpdesk on telephone 0845 887 5000 or email helpdesk@healthtrusteurope.com

How quickly can I get access to the framework?

You can transact immediately. Contact our Helpdesk directly on 0845 887 5000 or email: helpdesk@healthtrusteurope.com to request participation on the relevant contracts:

Lot 1 – IT Hardware.

Lot 2 – IT Software.

The participation process takes only a few minutes and you can then place your order direct with the supplier, quoting the contract reference on your Purchase Order relevant to the supplier you wish to transact with. You will only need to request participation once and your access to the framework will last for the entire life of the contract.

If I am using a supplier under another framework which is due to expire, or don't have access to any frameworks, can I access this framework without undertaking a selection process?

Yes, this contract is free to use and providers can be awarded directly by following the award procedure. Contact our Helpdesk on 0845 887 5000 or email helpdesk@healthtrusteurope.com to arrange participation on the framework. Our Category Specialist will help you establish the most relevant procurement process and even guide you through the entire further competition process if required. For information on any of our other framework agreements, including Free to Access, please go to www.healthtrusteurope.com to see how else we can save you time and money

HealthTrust Europe – Server and Storage Framework

Customers eligible

Open to any private sector entities with similar procurement needs and all public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

- **Lot 4 – Servers**
  - Entry Level Servers
  - Workgroup Servers
  - Tower Server
  - Rack Server
  - Blade Server
  - Cloud Server
  - Server Virtualisation Solutions
  - Server peripherals and related products

- **Lot 5 – Storage**
  - Local Attached Storage
  - DAS/SAN/NAS Storage
  - Tape Libraries
  - Archive Systems
  - Parallel / HPC Storage
  - Virtualised Storage Solutions
  - Storage peripherals and related products

Services for the above include but are not limited to:

- Pre-sales assessment and consultative services
- Server, Virtualisation and Storage solution design
- Asset Tagging, Imaging, Delivery and Installation, Integration and
- Data Migration.
- Extended Support, Service and Warranty Options

Contract Expiry: June 2014 to June 2018

Contract Extension: N/A

Framework Notes:

This framework encourages a direct call off. The customer from time to time may approach HealthTrust Europe to discuss market testing their service provision. The customer is NOT required to run a Mini Competition under the Framework Agreement to market test their service.

Customers will ask for quotes – please remember that there are competitors on this Lot so price accordingly.

HealthTrust Europe – Tablet Framework

Customers eligible

Open to any private sector entities with similar procurement needs and all public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

- **Tablet Hardware**
  - Includes, IOS, Android, and Windows devices

Contract Expiry: April 2013 to April 2017

Contract Extension: N/A

Framework Notes:

This framework encourages a direct call off. The customer from time to time may approach HealthTrust Europe to discuss market testing their service provision. The customer is NOT required to run a Mini Competition under the Framework Agreement to market test their service.

Customers will ask for quotes – please remember that there are competitors on this Lot so price accordingly.

HEPCW – Apple Reseller Framework

Reference: HEPCW Ref number: ITS6003 - HW

Customers eligible

HEPCW members and for members of the London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), Southern Universities Purchasing Consortium (SUPC) and the Advanced Procurement for Universities and Colleges Limited (APUC). A full list of the participating Consortia's members are available on the following websites:

- SUPC www.supc.ac.uk
- LUPC www.lupc.ac.uk
- NEUPC www.neupc.ac.uk
- NWUPC www.nwupc.ac.uk
- HEPCW www.hepcw.ac.uk
- APUC www.apuc-scot.ac.ukLot description and scope:

Lot 2 – supply and support of devices running natively the OSX and iOS operating systems and related peripherals, software and provision of value added services.

Contract Expiry: 01 April 2016 to 31 March 2018

Contract Extension: option of 2 further annual extensions to 31 March 2020

JISC – Web Filtering, Monitoring, & Reporting Framework

Customers eligible

All members of: Southern Universities Purchasing Consortium (SUPC) London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), the Higher Education Purchasing Consortium Wales (HEPCW) and Advanced Procurement for Universities and Colleges Limited (APUC); and with the written

The Janet Eligibility Policy defines the conditions under which any organisation is eligible for Janet services. The present Eligibility Policy is available at:

https://community.jisc.ac.uk/library/janet-policies/eligibility-policy

Lot description and scope:

The framework agreement envisaged is for the supply and support of a broad range of Web Filtering and Monitoring solutions to cover the wide and varied requirements within the education and research sector.

Procurement Lots	Description of Solution Basis
Lot 2 – Exclusively Local Appliance based service	A web monitoring and filtering solution where the architecture is exclusively local appliance based I.E. no cloud based elements although remote updates could be utilised.

Contract Expiry: 09 May 2016 to 10 May 2018

Contract Extension: 10 May 2020

Framework Notes:

Insight provides the following under this framework:

a) A licensing model to support the use of the service across a wide range of eligible organisations within the education sector;

b) A mechanism of aggregated discount to encourage further uptake of the service and products;

c) Comprehensive and robust filtering options; both preconfigured and customisable;

d) The ability to monitor user behaviours;

e) Support for all common devices, operating systems and browsers;

f) A comprehensive and robust reporting system that assists the administrator in obtaining information;

g) Intuitive and easy to use interface/s that require the minimum of training;

h) Training for administrators, where training facilities are available;

i) There is a preference that the service is supported by a 24/7 helpline and/or on line support.

KCS – Interactive Audio Visual, IT Hardware Solutions & Consultancy Framework

Reference: Y16019
Customers eligible

Central Buying Consortium (CBC) members consisting of Bedford Borough Council, Hampshire County Council, Northamptonshire County Council, Buckinghamshire County Council, Hertfordshire County Council, Oxfordshire County Council, Central Bedfordshire Council, Kent County Council, Portsmouth City Council, Coventry City Council, Luton Borough Council, Southampton City Council, Dorset County Council, Milton Keynes Borough Council, Suffolk County Council, Essex County Council, Northampton Borough Council, West Sussex County Council and any other Authority that may join CBC during the contract.

Lot description and scope:
Lot 1 – Interactive & Audio Visual Technologies

Lot 1 covers: delivery, installation and/or integration and on-going support & maintenance of Audio Visual (AV) equipment.

This Lot will include, but is not limited to, the following product/service areas during the framework and any subsequent Further Competitions that may extend beyond framework expiry:

- Interactive Products & Solutions,
- Audio including Soundfield Systems,
- Conferencing systems,
- Digital signage,
- Equipment to be used for the installation & integration of AV equipment,
- Image capture devices,
- Installation & integration,
- IPTV,
- Maintenance,
- Multi-media,
- Mobile systems,
- Networking,
- Projectors,
- Replacement parts, including lamps,
- Room control systems,
- Servicing,
- Software licensing of AV products,
- Training,
- Visual products, including TV's,
- Wireless support in the use of AV equipment,

- L1.1 Installation

- L1.2 Electricity
- L1.3 Removal of goods
- L1.4 Lamp Supply
- L1.5 Pre-Sales Service
- L1.6 Service & Support
- L1.7 Maintenance

Lot 2 – IT Hardware Solutions

Lot 2 is for the provision of IT hardware. Hardware solutions and installations can also be procured. When procuring a solution, appropriate software may be provided under this lot provided the hardware forms most the requirement.

This Lot will include, but is not limited to, the following product/service areas during the framework and any subsequent Further Competitions that may extend beyond framework expiry:

- Desktop PC's
- Laptops
- Tablets
- Thin client
- Servers
- Storage devices
- E-Readers
- Desktop Printers
- L2.1 Installation
- L2.2 Electricity
- L2.3 Removal of goods
- L2.4 Pre-Sales Service
- L2.5 Service & Support

Lot 5 – Provision, Installation, Commissioning, Service & Support

This Lot 5 is concerned with the delivery and management of larger 'project' type requirements.

Suppliers must be able to develop and maintain a coherent, sustainable and dependable ICT infrastructure, from being locally installed within the establishment, through levels of remotely hosted solutions through to a full ICT infrastructure as a service (IaaS) option.

It is accepted that due to the nature of this Lot, Partnership agreements with other suppliers may be required. In the event of such partnerships official Partnership Agreement documents must be submitted prior to individual contract commencement.

- L5.1 Installation
- L5.2 Electricity
- L5.3 Removal of goods
- L5.4 Service and Support
- L5.5 Service Level Agreements and Key Performance Indicators

Contract Expiry: 14 March 2016 to 13 March 2020

Contract Extension:

Framework Notes:
There are three award methods permissible under this Agreement;

1 - Direct – Ability to meet the need as determined by the Participating Authority and/or Authorised Participant by means of selecting the most appropriate Supplier based on one of the following criteria (not in any order):

- Ability to supply the required quantity
- Total value of order below £5,000
- Product or service required is unique/exclusive to one supplier
- Continuity of existing services or goods

2 - Mini Competition or mini tender – a competition with the capable Suppliers in the specific Lot in the Agreement from time to time to determine the most appropriate supplier for a defined period of time or project.

In order to adhere to 'The Public Contracts Regulations 2015' when re-opening competition under this Agreement the Participating Authority should follow the steps below:

1. The Participating Authority must invite all Suppliers on the Framework who are deemed capable of delivering the particular requirement.
2. The Participating Authority shall be responsible for formulating a specification/product brief containing full details of the work/products required.
3. The Participating Authority will send the specification/product brief to all Suppliers quoting the Framework Agreement reference number. A time limit should be set for the submission of fully completed tender responses.
4. Responses received must be kept in a secure place, unopened, until the designated closing date and time for final submissions has passed. Responses received after the specified date and time should be rejected.
5. The submitted response shall be evaluated in accordance with the criteria stated in the original specification/product brief. The headline criteria used must be the same as the headline criteria used for the original Agreement or part thereof, but the Participating Authority may change the weightings and add their own sub-criteria to apply.
6. The winning tenderer must be advised in writing.

3 - Cascade – Ability to meet the need as determined by the Participating Authority by means of selecting the most appropriate supplier based on their original tender submission scoring. If no additional requirements are required of the original Agreement then the most appropriate supplier can be used, working downwards from the highest scoring supplier.

KCS – Supply of Software Products & Associated Services Framework 2016
Reference: Y17003

Customers eligible

Members of The Central Buying Consortium,(CBC), Eastern Shire Shires Purchasing Organisation, ESPO, North Eastern Procurement Organisation, NEPO, West Mercia Supplies, WMS, and Yorkshire Purchasing Organisation ,YPO.

Those Authorities or buying organisations that will be using the Agreement from the outset are:

- Hertfordshire County Council
- Hampshire County Council
- Kent County Council (via KCS Professional Services)
- Milton Keynes Council
- Oxfordshire County Council
- Suffolk County Council
- West Sussex County Council
- Dorset County Council

Managed by KCS Professional Services.

Lot description and scope:

- The supply and delivery of a range of computer software packages and associated services for corporate and academic use
    - Microsoft application licensing
        - Relates to products licensed and distributed by Microsoft or Microsoft approved resellers including, but not linked to, Select Agreements, Subscription Agreements and Enterprise License Agreements.
    - Anti-virus/security software
        - Relates to the supply of Security software, services and where appropriate, associated appliances which includes Corporate Firewall, Anti-Virus Protection, Data Encryption, Vulnerability Scanning, Email Spam Filtering, Log Consolidation, Network Packet Analysis, Intrusion Detection, Active Directory Reporting, Alert Automation, Patch Management and Database Security Evaluation Tools.
    - Commercial off-the-shelf
        - Commercial Off the Shelf (COTS) is software of a standard product, not developed by a Supplier for a particular application. Types of Software include, GIS, Graphics, Web Design, Desktop Publishing & Photo Editing Tools, Reporting Tools, Terminal Services, Virtualisation Software (server & desktop) Software Tools for Flexible Working, Alternative Operating Systems, Alternative Desktop Productivity Suites and CAD Software.

Contract Commencement: 7 November 2016

Contract Expiry: 6 November 2020

Framework Notes:

The SLR framework allows for both direct call off and mini-competition. If the buyer can determine that the goods/or services can be met by the framework supplier's catalogue set out in the framework and there are no changes to the framework terms (meaning that there are no special terms required by the customer), then the buyer may award a Call Off Agreement under this Framework Agreement without holding a further competition.

Liverpool City Council – ICT Services Framework

Reference: A2FB-BV59YN

Customers eligible

City of Liverpool

Lot description and scope:

- LOT 1 Hardware - Items which may be required include PCs (standard and high-end), Laptops, Monitors, Tablets and Network SwitchesHigh volume purchases of 'standard' ICT items (see lot 5 for lower volume requirements via e-Catalogue). This may include, for example, the purchase of a large volume of laptop devices to allow LCC employees to work remotely or many network switches following staff relocation to new premises. Purchases of 'non-standard' ICT hardware which is not available via the ICT catalogue being delivered by the Lot 5 provider. This may include, for example, specialist desktop equipment for staff with disabilities or equipment specified by the customer.
- LOT 2 Software - LCC procures a wide range of software from enterprise wide, line of business systems to limited deployment or one off user specific applications. Software purchases covered under this lot will include two key types: -Microsoft software, for which the framework provider must hold LAR status and must be a recognised Gold partner or better. Other, non-Microsoft software.
- LOT 3 Professional Services - LCC wishes to adopt a partnership approach to working with the framework provider and would expect some professional services to be delivered free of charge, particularly when this could be deemed as Pre-Sales effort or when there are new and innovative solutions that the supplier wants to make the City aware of. The Supplier should identify their core skill sets that will be made available to LCC to assist and advise with decision making. In addition, the supplier should confirm if there are any other resources available to them for call off. Because of the disparate requirements of LCC and the nature of new and emerging technologies we would expect any supplier to be help drive innovation and investigate new and emerging technologies that would help LCC achieve savings and efficiencies across the organisation.
- LOT 4 Support and Maintenance - Suppliers will provide support and maintenance for hardware owned and used by the City Council which is not covered by existing support arrangements or where support over and above the manufacturer provided package is required.
- LOT 5 e-Catalogue - The framework supplier will provide an online e-catalogue to allow LCC to procure low volume, standard ICT hardware as described in Lot 1. The catalogue will offer a range of features to allow users to find and select the most appropriate product to meet their needs. It will include an interface into the LCC SAP finance system for pricing data uploads. The catalogue will be fully managed by the framework supplier with initial content and any subsequent product or pricing changes being reviewed and approved by LCC.
- LOT 6 Schools Hardware - LCC services the ICT requirements of over 100 schools across the City region and LCC will utilise the framework agreement to procure ICT hardware on behalf of Liverpool schools. Items which may be required include PCs (standard and high-end), Laptops, Monitors, Laptop Charging Trollies, Classroom Smart Boards and School Servers.
- LOT 7 Schools Software - LCC services the ICT requirements of over 100 schools across the City region and LCC will utilise the framework agreement to procure ICT software on behalf of Liverpool schools. Example of 'standard' Software purchases covered under this lot will include: Microsoft software, which must include access to Education Select Plus agreement

pricing models. Other, non-Microsoft software e.g. Adobe Creative Suite, Serif Design Suite, Sibelius 7.5. Bidders must be a recognised Gold partner or better.

Contract Commencement:	01 March 2016 to 28 February 2019
Contract Expiry:	28 February 2020

Framework Notes:
Liverpool City Council (LCC) provides a wide range of ICT products and services to users in locations across the City and to schools. To support the delivery of these activities, the City will procure Hardware, Software, Support and Maintenance, and Professional Services through framework suppliers.

London Procurement Partnership – CDIS Framework 2016

OJEU Reference: 2016/S061-104740

Customers eligible

The Authority is a shared procurement partnership operating on behalf of its members and the wider NHS and public sector. The Authority is hosted by Guy's and St Thomas' NHS Foundation Trust. The Authority provides a procurement portal to its members to support the procurement process and facilitate contract management with suppliers nationwide.

See Appendix A for further details of members.

Lot description and scope:

Lot 3 – Enabling Systems Supporting EPR & Digital 2020

- Sub-lot 3.4 – Document Management Services (DMS1 - Storage, DMS2 - Scanning, DMS3 - EDRMS and DMS4 – Managed Service)
- Sub-lot 3.5 – Interoperability and Interfacing
- Sub-lot 3.6 – Clinical and Patient Portals

Lot 4 – Specialised Digital Solutions & Professional Services

- Sub-lot 4.3 – Professional Services

Contract commencement : 8 December 2016

Contract Expiry: 7 December 2020

Framework Notes:

The approach to calling-off from the Framework Agreement will vary but must be in accordance with the guidance set down in the Framework Agreement. It is anticipated that call-off from this Agreement could be made in a number of ways but which may be dependent on the specific lot the institution is calling off from:

- Undertaking a further competition to select the most economically advantageous tender for any or all lots
- This framework encourages further competition.

Appendix A:

This Framework is being tendered on behalf of Members of the following organisations:

- Barking, Havering and Redbridge University Hospitals NHS Trust
- Barnet, Enfield and Haringey Mental Health NHS Trust
- Barts Health NHS Trust
- Brighton and Sussex University Hospitals NHS Trust
- Bromley Healthcare
- Buckinghamshire Healthcare NHS Trust
- Camden and Islington NHS Foundation Trust

- Central and North West London NHS Foundation Trust
- Central London Community Healthcare NHS Trust
- Chelsea and Westminster Hospital NHS Foundation Trust
- Community Health Partnerships
- Croydon Health Services NHS Trust
- Dartford and Gravesham NHS Trust
- East London NHS Foundation Trust
- Epsom and St Helier University Hospitals NHS Trust
- Great Ormond Street Hospital for Children NHS Foundation Trust
- Guy's and St Thomas' NHS Foundation Trust
- Homerton University Hospital NHS Foundation Trust
- Hounslow and Richmond Community Healthcare
- Imperial College Healthcare NHS Trust
- Kettering General Hospital NHS Foundation Trust
- King's College Hospital NHS Foundation Trust
- Kingston Hospital NHS Foundation Trust
- Lewisham and Greenwich NHS Trust
- London Ambulance Service NHS Trust
- London North West Healthcare NHS Trust
- Maidstone and Tunbridge Wells NHS Trust
- Medway NHS Foundation Trust
- Moorfields Eye Hospital NHS Foundation Trust
- NHS Barking and Dagenham CCG
- NHS Barnet CCG
- NHS Bexley CCG
- NHS Blood and Transplant
- NHS Brent CCG
- NHS Bromley CCG
- NHS Camden CCG
- NHS Central London (Westminster) CCG
- NHS City and Hackney CCG
- NHS Croydon CCG
- NHS Ealing CCG
- NHS Enfield CCG
- NHS Greenwich CCG
- NHS Hammersmith and Fulham CCG
- NHS Haringey CCG
- NHS Harrow CCG
- NHS Havering CCG
- NHS Hillingdon CCG
- NHS Hounslow CCG
- NHS Islington CCG
- NHS Kingston CCG
- NHS Lambeth CCG
- NHS Lewisham CCG
- NHS Merton CCG
- NHS Newham CCG
- NHS Redbridge CCG
- NHS Richmond CCG

- NHS Southwark CCG
- NHS Sutton CCG
- NHS Tower Hamlets CCG
- NHS Waltham forest CCG
- NHS Wandsworth CCG
- NHS West London (K and C and QPP) CCG
- North East London NHS Foundation Trust
- North Middlesex University Hospital NHS Trust
- Oxford University Hospitals NHS Trust
- Oxleas NHS Foundation Trust
- Poole Hospital NHS Foundation Trust
- Royal Berkshire NHS Foundation Trust
- Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust
- Royal Brompton and Harefield NHS Foundation Trust
- Royal Free London NHS Foundation Trust
- Royal National Orthopaedic Hospital NHS Trust
- Sandwell and West Birmingham Hospitals NHS Trust
- South London and Maudsley NHS Foundation Trust
- South West London and St George's Mental Health NHS Trust
- St George's University Hospitals NHS Foundation Trust
- Tavistock and Portman NHS Foundation Trust
- The Hillingdon Hospitals NHS Foundation Trust
- The Royal Marsden NHS Foundation Trust
- The Whittington Hospital NHS Trust
- University College London Hospitals NHS Foundation Trust
- West Hertfordshire Hospitals NHS Trust
- West London Mental Health NHS Trust
- Your Healthcare

Manchester College - LTE Group – Framework Agreement for Desktop Hardware & Peripherals

Reference: TMC 0031399683SM82

Customers eligible

The LTE Group created a Framework Agreement for the supply of Desktop Hardware and Peripherals. The Framework Agreement is for the provision of a specific range of ICT equipment and where applicable support services, to be purchased in varying quantities during the life of the Framework period. All operating divisions of The LTE Group have a demanding ICT infrastructure/environment and the equipment required will be utilised for a variety of environments, including but not limited to Further and Higher Education, The Justice Sector i.e. Prisons and Other miscellaneous settings.

Lot description and scope:

- Lot 1: PC Specification
- Lot 2: High End Workstation Specification
- Lot 3: Novus Justice Sector High Security Specification
- Lot 4: Thin Client Desktop Specification
- Lot 6: Ultra-Portable Laptop Specification 2
- Lot 8: Tablet Specification
- Lot 9: I Mac Specification 1
- Lot 10: 15" MacBook Pro (Retina Display) Specification 2
- Lot 11: 13" MacBook Pro (Retina Display) Specification 3

Contract Commencement:	01 November 2016 to 31 October 2018
Contract Extension:	2 x 12 month extensions to 31 October 2020

Framework Notes:

The framework encourages mini-competition but the number of competitors is low.

National Framework for Wireless, Cabling – Harrogate Grammar School managed by Added Value Portal Limited

Customers eligible

All Public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

- **Lot 1** – Wireless - This lot is for the design, supply and installation of wireless technology. The wireless technology will need to be able to integrate and complement existing installations where feasible.
- **Lot 2 – Network Cabling –** This lot is for the design, supply and installation of Local cabling systems and subsystem components to include cable, termination hardware, supporting hardware, and miscellany that will provide a complete cabling network that will support voice and data.
- **Lot 3 – Hardware Infrastructure –** This lot will include the supply, maintenance and support of the server and other associated hardware required for the operation of a wireless and or cabling system along with several optional upgrades.
- **Lot 4 –** Turnkey Wireless, Network Cabling and Hardware Infrastructure – This lot will include all of the above on a turnkey holistic solution.

Contract Expiry: 12 June 2014 to 11 June 2017

Contract Extension: 11 June 2018

Framework Notes:

The framework encourages mini-competition but the number of competitors is low.

National Procurement Service Wales - ITPS Framework

Reference: NPS-ICT-0019-15

Customers eligible

All Public-sector organisations in Wales including Central government departments, Non-departmental public bodies, arm's length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and Colleges.

Lot description and scope:

- Lot 1: Desktop Software and Associated Products and Services
- Lot 2: Microsoft Corporate Licensing and Associated Products and Services
- Lot 3: Microsoft Educational Licensing and Associated Products and Services
- Lot 4: End User Hardware and Associated Products and Services
- Lot 5: Infrastructure Software and Associated Products and Services
- Lot 6: Servers, Storage Devices and Associated Products and Services
- Lot 7: Network Equipment and Associated Products and Services
- Lot 8: Network Firewall Appliances and Associated Services
- Lot 11: Peripherals & Ancillary Products
- Lot 12: Integrated Solutions

Contract Expiry: 14 December 2015 to 13 December 2017

Contract Extension: 2 x 12 months to 13 December 2019

Framework Notes:

1. **Award Procedure**

1.1 If the Customer decides to source the Goods and Services through this Agreement then it will award its Goods and Services Requirements in accordance with the procedure in this Framework Schedule 6 (Call-off Procedure).

1.2 The Welsh Ministers or Customers may run collaborative (multi-organisation), or non-collaborative (single organisation), further competitions for products throughout the lifetime of the Agreement.

1.3 Call-off contracts shall not exceed 4 years in duration and not exceed 2 years beyond the total Agreement period of 4 years.

2. **Direct Award**

2.1 The Customer may award a Call-off Agreement by Direct Award if the Customer can determine that:

2.1.1 its Goods and Services Requirements can be met by the Supplier's catalogue and description of the Goods and Services as set out in Framework Schedule 2 (Goods and Services); and

2.1.2 all of the terms of the proposed Call-off Agreement are laid down in this Agreement and the Template Call-off Terms do not require amendment or any supplementary terms and conditions (other than the inclusion of optional provisions already provided for in the Template Call-off Terms);

2.2 Any Customer awarding a Call-off Agreement under this Framework Agreement without holding a further competition shall apply the Direct Award Criteria to the catalogue of the Goods and Services for all Suppliers capable of meeting the Statement of Requirements in order to establish which of the Suppliers provides the most economically advantageous solution.

3 **Further Competition Procedure**

3.1 A further competition will be required if the Customer;

3.1.1 Is unable to identify value for money via the information contained within the Supplier's catalogue and/ or the description of the Goods and Services as set out in Framework Schedule 2 (Goods and Services);

3.1.2 requires the Supplier to develop proposals or a solution in respect of such Customer's Goods and/or Services Requirements; and/or

3.1.3 needs to amend or refine the Template Call-off Terms to reflect its Goods and/or Services Requirements to the extent permitted by and in accordance with the Regulations and Guidance;

3.2 Any Customer awarding a Call-off Agreement under this Agreement through a Further Competition Procedure shall:

3.2.1 produce a specification of the Goods and Services required;

3.2.2 identify to which Lot or Lots the Goods and Services relate and invite all suppliers within the respective Lot or Lots identified to participate in the further competition;

3.2.3 amend or refine the Call-Off Terms and Conditions to reflect its requirements;

3.2.4 set a time limit for the receipt by it of the tenders which takes into account factors such as the complexity of the subject matter of the proposed Call-off Agreement and the time needed to submit tenders; and

3.2.5 keep each tender confidential until the time limit set out for the return of tenders has expired.

3.2.6 apply the Further Competition Award Criteria to the Suppliers' compliant tenders submitted through the Further Competition Procedure as the basis of its decision to award a Call-off Agreement for its Goods and/or Services Requirements;

3.3 If the Customer decides to select a Supplier, the Customer shall submit an Order to such Supplier and notify all other potential Suppliers in writing of their failure to be selected.

3.4 The Customer may require the Supplier to submit the Goods and Services detailed in their proposal for hardware evaluation by the Customer.

3.4.1 No proposal shall be deemed to have been accepted unless and until an Order has been sent to the Supplier by the Customer.

3.5 The Customer shall, at its sole option, decide whether or not to select a Supplier to provide the Goods and Services as set out in the specification. If the Customer decides not to select a Supplier the Customer shall notify all potential Suppliers of the same and the Further-Competition Procedure shall be discontinued. The Customer may at its option repeat the Further-Competition Procedure or, in respect of Core Goods, order them at the price specified in the Pricing Schedule.

4 The Supplier's Obligations

4.1 The Supplier shall in writing, by the time and date specified by the Customer following an invitation to tender provide the Customer with either:

4.1.1 a statement to the effect that it does not wish to tender in relation to the relevant Goods and/or Services Requirements; or

4.1.2 the full details of its tender made in respect of the relevant Statement of Requirements. If the Supplier submits such a tender, it should include, as a minimum:

4.1.2.1 an email response subject line to comprise unique reference number and Supplier name, to clearly identify the Supplier;

4.1.2.2 a statement that the Supplier is bidding for the goods and/ or services as specified in the further competition; and

4.1.2.3 a proposal covering the goods and/or services specified in the further competition.

4.1.3 In the event a Supplier declines to submit a tender in response to a further competition the Supplier shall notify the NPS Contract Manager advising of the following:

4.1.3.1 Name of Customer

4.1.3.2 Estimated Value of Order

4.1.3.3 Rationale for declining to submit a tender response.

4.1.4 The Supplier shall ensure that any prices submitted in relation to a Further Competition Procedure shall be based on the charging structure as set out in Framework Schedule 4 (Framework Prices and Charging Structure).

4.1.5 Supplier failure to compete in further competitions will be addressed in the periodic review meetings and may result in a negative performance rating.

4.1.6 The Supplier agrees that:

4.1.6.1 all tenders submitted by the Supplier in relation to a further competition shall remain open for acceptance by the Customer for ninety (90) Working Days (or

5 **e-Auctions**

such other period specified in the invitation to tender issued by the relevant Customer in accordance with the Call-off Procedure);

5.1.1.1 all tenders submitted by the Supplier are not subject to a conflict of interest, or where a conflict of interest is identified that the Supplier will notify the Customer and ensure appropriate and robust Ethical walls are in place. If the Supplier is acting as an agent on behalf of a public sector body then any conflict of interest is subject to the agency agreement between those parties.

5.1.1.2 all tenders submitted by the Supplier are made and will be made in good faith and that the Supplier has not fixed or adjusted and will not fix or adjust the price of the tender by/ or in accordance with any agreement or arrangement with any other person. The Supplier certifies that it has not and undertakes that it will not:

5.1.1.2.1 communicate to any person other than the person inviting these tenders the amount or approximate amount of the tender, except where the disclosure, in confidence, of the approximate amount of the tender was necessary to obtain quotations required for the preparation of the tender; and

5.1.1.2.2 enter into any arrangement or agreement with any other person that he or the other person(s) shall refrain from submitting a tender or as to the amount of any tenders to be submitted

5.1 The Supplier acknowledges that Customers may wish to undertake an electronic reverse auction, where Suppliers compete in real time by bidding as the auction unfolds (**"Electronic Reverse Auction"**).

5.2 Before undertaking an Electronic Auction, the relevant Customer will make an initial full evaluation of all tenders.

5.3 The Customer will inform the Suppliers of the specification for the Electronic Auction which shall include:

5.3.1 the information to be provided at auction, which must be expressed in figures or percentages;

5.3.2 the mathematical formula to be used to determine automatic ranking of bids based on new prices and/or new values submitted;

5.3.3 any limits on the values which may be submitted;

5.3.4 a description of any information which will be made available to Suppliers during the Electronic Reverse Auction, and when it will be made available to them;

5.3.5 the conditions under which Suppliers will be able to bid and the minimum differences which will, where appropriate, be required when bidding;

5.3.6 relevant information concerning the electronic equipment used and the arrangements and technical specification for connection;

5.3.7 the date and time of the start of the Electronic Reverse Auction; and

5.3.8 details of when and how the Electronic Reverse Auction will close.

5.4 The Supplier acknowledges and agrees that:

5.4.1 the Customer and its officers, servants, agents, group companies, assignees and customers (including the Welsh Ministers) do not guarantee that its access to the Electronic Reverse Auction will be uninterrupted or error-free;

5.4.2 its access to the Electronic Auction may occasionally be restricted to allow for repairs or maintenance; and

5.4.3 it will comply with all such rules that may be imposed by the Customer in relation to the operation of the Electronic Reverse Auction.

5.5 The Customer will close the Electronic Reverse Auction based on a date and time fixed in advance.

6 No Award

6.1 Nothing in this Framework Agreement shall oblige any Customer to award any Call-off Agreement.

7 Responsibility for Awards

7.1 The Supplier acknowledges that each Customer is independently responsible for the conduct of its award of Call-off Agreements under this Framework Agreement and that the Welsh Ministers are not responsible or accountable for and shall have no liability whatsoever in relation to:

7.1.1 the conduct of Other Customers in relation to this Framework Agreement; or

7.1.2 the performance or non-performance of any Call-off Agreements between the Supplier and Customers entered into pursuant to this Framework Agreement.

NEUPC - The supply, Installation, Management and Maintenance of Data Centre Management Equipment and Infrastructure

Reference: ITT – ITS2002 NE

Customers eligible

All members of: Southern Universities Purchasing Consortium (SUPC) London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), the Higher Education Purchasing Consortium Wales (HEPCW) and Advanced Procurement for Universities and Colleges Limited (APUC); and with the written agreement of SUPC, other higher education institutions and Regional Purchasing Consortia.

The framework will be made available to all members of participating consortia: their respective memberships are:

- NEUPC - The North Eastern Universities Purchasing consortium - http://www.neupc.ac.uk/our-members
- NWUPC - The North Western Universities Purchasing Consortium - http://www.nwupc.ac.uk/our-members
- SUPC - The Southern Universities Purchasing Consortium - http://www.supc.ac.uk/engage/our-members/our-members
- APUC - Advanced Procurement for Universities and Colleges (Scotland) –
- http://www.apuc-scot.ac.uk/#!/members
- HEPCW - Higher Education Purchasing Consortium Wales - http://www.hepcw.ac.uk/files/2013/12/HEPCW-Members.pdf
- LUPC - The London Universities Purchasing consortium - http://www.lupc.ac.uk/list-of-members.html
- CPC - Crescent Purchasing Consortium - http://www.thecpc.ac.uk/

Lot description and scope:

- **Lot 1 –** Data Centre Equipment - Covering UPS, cooling equipment, generators, gas & fire suppression systems, PDU's and including consultancy.
- **Lot 2 -** Data Centre Infrastructure - Covering server & network racks, cabinets, blanking panels, building management equipment and including consultancy.

Contract Expiry: 29 September 2015 to 28 September 2017

Contract Extension: 2 x 12 month extensions

Framework Notes:

This framework encourages mini-competition.

NEUPC – The supply, maintenance, and repair of Networking Equipment & Consultancy – Ref: ITS2001 NE

Customers eligible

All members of: Southern Universities Purchasing Consortium (SUPC) London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), the Higher Education Purchasing Consortium Wales (HEPCW) and Advanced Procurement for Universities and Colleges Limited (APUC); and with the written agreement of SUPC, other higher education institutions and Regional Purchasing Consortia.

Lot description and scope:

- **Lot 1 – Networking Equipment Only**
  - The supply, installation, maintenance, repair and project services will include, but not limited to, networking equipment, equipment maintenance, repair, project work and consultancy.
  - All aspects of Networking Equipment, including Routers, Switches, Wireless, Network interface card and Server Appliances but not limited to Gateway, Router, Switch, Bridge, Hub, Repeater, Multilayer switch, Protocol converter, Bridge router, Proxy server, Firewall, Network address translator, Multiplexer, client adapters, Network Management / Monitoring systems, IP Security Systems, CWDM Optical platforms, DWDM optical platforms, Voice / video / data integration systems, IP video products, Storage Networking Products, Content Switching, through to final disposal.

- **Lot 2 – Projects up to £1m in value**
  - Covering all aspects of Networking, including design, implementation, maintenance & training through to final disposal.

Contract Expiry: 20 December 2013 to 19 December 2015

Contract Extension: 2 x 12 month extensions

Framework Notes:

This framework encourages mini-competition.

NHS Commercial Solutions – Client Devices, Peripherals, Services Framework

Customers eligible

Public sector organisations including Non-departmental public bodies, arms length bodies, Health, Local Authorities, Charities.

Lot description and scope:

- **Lot 1 – Desktop Client Devices**
    - Desktop personal computers and thin client devices (including associated peripherals and accessories
- **Lot 2 – Portable Client Devices**
    - Notebook/laptop personal computers (including associated peripherals and accessories)
- **Lot 3.1 – Large Android Tablet Client Devices**
    - Large Android form factor tablet computers (including associated peripherals and accessories)
- **Lot 3.2 – Small Android Tablet Client Devices**
    - Small Android form factor tablet computers (including associated peripherals and accessories)
- **Lot 3.3 – Windows Tablet Client Devices**
    - Windows tablet computers (including associated peripherals and accessories)
- **Lot 4 – Peripherals and Accessories**
    - Peripheral devices and accessories (displays, external memory, etc.)

Contract Expiry: 01 November 2014 to 31 October 2018

Contract Extension: N/A

Framework Notes:

- Further competition framework only.

NHS Shared Business Services – LINK: 2 IT Hardware and Services Framework
OJEU reference: 2016/S 160-289168

Customers eligible

The framework agreement will be for the benefit of NHS organisations aligned to NHS SBS. All tender responses should be reflective of the amalgamation of these trust(s) into a wider remit and that this may extend out over a wider geographical area within the period of this agreement. At the discretion of NHS SBS, this could include other NHS bodies (whether acting individually, or on behalf of, or together as members of any consortia) along with any other NHS bodies which NHS SBS deems necessary for the delivery of Link: Solutions IT to NHS bodies, local authorities, other government departments or non-departmental public bodies charged with the delivery of healthcare or health related services.

See Contracting Authority Access embedded at Appendix A.

Lot description and scope:
Lot 2-Laptops

Products available include Laptop computers, notebook devices, rugged devices, two in ones, thin and lightweight clients plus peripherals. Includes warranty and lease options.

Lot 3-Tablets

Products available include Tablets and Slate devices (wraparound, detachable, phablets) plus peripherals where purchased with a tablets/slate computer. Includes warranty and lease options.

Lot 4-Healthcare IT

Products available include (but not limited to) Mobile Carts including PC's when purchased together, Infection control products, Mobile Clinical Assistant Devices, for use in point of care and mobile environments plus peripherals. Includes warranty and lease options.

Lot 7-Printers/Scanners

Products available include (but not limited to) office and medical prescription printers, asset scanners, barcode scanners plus peripherals when purchased. Includes warranty and lease options.

Lot 9-Third Party Warranty

Services available include warranty provision to replace lapsed manufacture warranty cover.

Lot 10-One Stop Shop

A selection of IT Hardware and Service including at least 4 of the following categories:

Desktops, Laptops Tablets / Slate Computers, Specialist Healthcare Related IT Hardware, Clinical Monitors, Medical Displays, Green sustainable IT Hardware, Printers / Scanners / Asset Scanners, Deployment Services.

Contract Expiry:	02 December 2016 to 01 December 2018
Contract Extension:	2 x 12 months until 01 December 2020

Framework Notes:
Benefits of the new LINK 2: IT Hardware and Services includes:

- NHS SBS and NHS NOE CPC intend that this Framework will run alongside other Frameworks developed by both organisations
- Permits "spot-buying" as well as longer term strategic purchases.
- Allows Trusts to maintain relationships with their preferred suppliers if so desired.
- Allows Trusts to run their own further competitions (using suppliers on the Framework) to drive value, meet bespoke requirements, generate financial savings and saves Trust time and resource when compared to a full in-house OJEU process.
- Route to market for new technologies such as Phablets and detachables.

Appendix A:

Contracting Authority Access

Additional information:

The framework will be for the benefit of Public sector bodies, including any statutory and other successor organisations to any of the foregoing and in addition any other commissioners (whether alone of jointly with any other organisation), providers and regulators of NHS funded (either in whole or in part) services including practice based commissioning consortia, general practice commissioning consortia, NHS England (and all sub national offices including anybody obtaining new membership to NHS Shared Business Services Ltd and/or NOE CPC. This list may be subject to change and can include other organisations that are NHS SBS and/or NOE CPC members.

The duration referenced in Section II 1.4 is for the placing of orders.

The value provided in Section II 1.4 is only an estimate. We cannot guarantee to successful suppliers any business through this framework agreement. Spend and volumes may vary throughout the life of the framework agreement from the anticipated levels given in this notice.

The framework will be for the benefit of Public sector bodies, including any statutory and other successor organisations to any of the foregoing and in addition any other commissioners (whether alone of jointly with any other organisation), providers and regulators of NHS funded (either in whole or in part) services including practice based commissioning consortia, general practice commissioning consortia, NHS England (and all sub national offices including anybody obtaining new membership to NHS Shared Business Services Ltd.

Participating Authorities for NHS Shared Business Services

- RTV 5 Boroughs Partnership NHS Foundation Trust
- RTK Ashford and St. Peter's Hospitals NHS Foundation Trust
- RF4 Barking, Havering and Redbridge University Hospital NHS Trust
- RQ3 Birmingham Children's Hospital NHS Foundation Trust
- RMR Blackpool Teaching Hospitals NHS Foundation Trust
- RMC Bolton NHS Foundation Trust
- RAE Bradford Teaching Hospitals NHS Foundation Trust

- RY2 Bridgewater Community Healthcare NHS Trust
- RV3 Central and North West London NHS Foundation Trust
- RW3 Central Manchester University Hospitals NHS Foundation Trust
- RNN Cumbria Partnership NHS Foundation Trust
- RY8 Derbyshire Community Health Services NHS Trust
- RXM Derbyshire Healthcare NHS Foundation Trust
- RWH East and North Hertfordshire NHS Trust
- RJN East Cheshire NHS Trust
- RXR East Lancashire Hospitals NHS Trust
- RWK East London NHS Foundation Trust
- RX9 East Midlands Ambulance Service NHS Trust
- RXV Greater Manchester West Mental Health NHS Foundation Trust
- R1F Isle of Wight NHS Trust
- RW5 Lancashire Care NHS Foundation Trust
- RXN Lancashire Teaching Hospitals NHS Foundation Trust
- RY6 Leeds Community Healthcare NHS Trust
- RGD Leeds and York Partnership NHS Foundation Trust
- RJ2 Lewisham and Greenwich NHS Trust
- RY1 Liverpool Community Health NHS Trust
- RBQ Liverpool Heart and Chest Hospital NHS Foundation Trust
- NR5 Livewell Southwest (Plymouth Community Healthcare CIC)
- TAE Manchester Mental Health & Social Care Trust
- RW4 Mersey Care NHS Trust
- RVW North Tees and Hartlepool NHS Foundation Trust
- RX7 North West Ambulance Service NHS Trust
- RT2 Pennine Care NHS Foundation Trust
- RK9 Plymouth Hospitals NHS Trust
- RHU Portsmouth Hospitals NHS Trust
- RA2 Royal Surrey County Hospital NHS Foundation Trust
- RM3 Salford Royal NHS Foundation Trust
- RYD South East Coast Ambulance Service NHS Foundation Trust
- RYF South West Ambulance Service NHS Foundation Trust
- RXG South West Yorkshire Partnership NHS Foundation Trust
- RW1 Southern Health NHS Foundation Trust
- RBN St. Helens and Knowsley Teaching Hospitals NHS Trust
- R1E Staffordshire & Stoke on Trent Partnership NHS Trust
- RXX Surrey and Borders Partnership NHS Foundation Trust
- RTP Surrey and Sussex Healthcare NHS Trust
- RBV The Christie Hospital NHS Foundation Trust
- RM2 University Hospital of South Manchester NHS Foundation Trust
- RTX University Hospitals of Morecambe Bay NHS Foundation Trust
- RRF Wrightington Wigan & Leigh NHS Foundation Trust
- NNV Your Healthcare Community Interest Company (CIC)
- X24 NHS England
- 07P NHS Brent CCG

- 09A NHS Central London (Westminster) CCG
- 01H NHS Cumbria CCG
- 00C NHS Darlington CCG
- 00D NHS Durham Dales, Easington and Sedgefield CCG
- 07W NHS Ealing CCG
- 08C NHS Hammersmith & Fulham CCG
- 08E NHS Harrow CCG
- 00K NHS Hartlepool and Stockton-On-Tees CCG
- 08G NHS Hillingdon CCG
- 07Y NHS Hounslow CCG
- 13T NHS Newcastle Gateshead CCG
- 00J NHS North Durham CCG
- 99C NHS North Tyneside CCG
- 00L NHS Northumberland CCG
- 00M NHS South Tees CCG
- 00N NHS South Tyneside CCG
- 00P NHS Sunderland CCG
- 08Y NHS West London CCG

This list may be subject to change and can include other organisations that are SBS members.

In addition, the following public sector bodies will be able to use the Framework subject to the approval of NHS SBS:

Central Government Departments, Executive Agencies and NDPBs

- https://www.gov.uk/government/organisations
- http://resources.civilservice.gov.uk/wp-content/uploads/2011/09/PB12.pdf
- http://www.ons.gov.uk/ons/rel/na-classification/national-accounts-sector-classification/classification-update--may-2014/public-sector-classification-guide---may-2014.xls

National Health Service (NHS) bodies, including:

Acute Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

Clinical Commissioning Groups: http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx

Mental Health Trusts: http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

Ambulance Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx

Care Trusts: http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx

Area Teams: http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx

Special Health Authorities:
http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx

other English NHS bodies: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx

Arms Length Bodies: https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies

The NHS Commissioning Board and other organisations involved in commissioning or overseeing General Practitioner services and GP consortia which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010.

GP Practices: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx , and: http://www.general-practitioners-uk.co.uk/

and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),
- Personal Medical Services (PMS),
- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by the NHS Commissioning Board or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:
http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_119228.pdf

Local Authorities:

- https://www.gov.uk/find-your-local-council

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

- http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/

Other Welsh Public Bodies – Welsh Local Authorities

NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

- http://www.show.scot.nhs.uk/organisations/index.aspx

Other Scottish Public Bodies:- Scottish Government, Scottish Local Authorities, Scottish Agencies, NDPBs, Scottish Further and Higher Education Boards, Scottish Police, Scottish Fire and Rescue, Scotland Citizens Advice, Scottish Schools and Scottish Housing Associations.

NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

- http://www.hscni.net/

Northern Ireland Public Bodies including Local Authorities, Schools, Police Service, Citizens Advice.

Hospices in the UK:

http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/

Local Authorities

- https://www.gov.uk/find-your-local-council
- http://openlylocal.com/councils/all
- http://www.ubico.co.uk (agents acting on behalf of Cheltenham Borough Council)

Any commercial, not-for-profit, or other charitable entity created, controlled and financed by a local authority or authorities with regard to provision of services captured by this framework

Police forces and other emergency services, including fire and rescue services, the maritime and coastguard agency and other rescue authorities (a list of police authorities and fire and rescue services can be found respectively at the following:

- http://www.police.uk/contact/force-website/
- http://apccs.police.uk/about-the-apcc/
- http://www.fireservice.co.uk/information/ukfrs
- http://www.nifrs.org/areas-districts
- http://www.firescotland.gov.uk/your-area.aspx

Educational establishments Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but NOT

Independent Schools

http://www.education.gov.uk/edubase

Registered Social Landlords (RSLs) or Private Registered Providers of social housing (PRPs), a list of such authorities being available at: https://www.homesandcommunities.co.uk/ourwork/registered-provider-information

Third Sector and Registered charities, as detailed at:

http://www.charity-commission.gov.uk

http://www.oscr.org.uk/search-charity-register

https://www.charitycommissionni.org.uk/ShowCharity/RegisterOfCharities/RegisterHomePage.aspx

Citizens Advice in the United Kingdom:

http://www.citizensadvice.org.uk/index/getadvice.htm

http://www.cas.org.uk

http://www.citizensadvice.co.uk/

Devolved and other administrations with the British Isles, including those detailed at: (in the case of Scotland) http://www.scotland.gov.uk/Home , and http://www.scottish.parliament.uk/ , (in the case of Wales) http://new.wales.gov.uk/?llang=en

Her Majesty's prison service as detailed at https://www.gov.uk/government/organisations/hm-prison-service

The Ministry of Defence as detailed at https://www.gov.uk/government/organisations/ministry-of-defence

Isle of Man Government Health / Public Services

http://www.gov.im/health/

ASSOCIATE MEMBERS

In addition, the public sector bodies to whom the use of this contract / framework agreement will be open on an associate member basis may include the following: -

In addition, the following public sector bodies will be able to use the Framework subject to the approval of NHS SBS:

Central Government Departments, Executive Agencies and NDPBs

https://www.gov.uk/government/organisations

http://resources.civilservice.gov.uk/wp-content/uploads/2011/09/PB12.pdf

National Health Service (NHS) bodies, including:

Acute Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

Clinical Commissioning Groups: http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx

Mental Health Trusts: http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

Ambulance Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx

Care Trusts: http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx

Area Teams: http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx

Special Health Authorities:
http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx

other English NHS bodies: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx

Arms Length Bodies: https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies

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and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),
- Personal Medical Services (PMS),
- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by the NHS Commissioning Board or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:

- http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_119228.pdf

Local Authorities:

- https://www.gov.uk/find-your-local-council

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

- http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/

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- http://www.show.scot.nhs.uk/organisations/index.aspx

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NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

- http://www.hscni.net/

Northern Ireland Public Bodies including Local Authorities, Schools, Police Service, Citizens Advice.

Local Authorities

- https://www.gov.uk/find-your-local-council

Any commercial, not-for-profit, or other charitable entity created, controlled and financed by a local authority or authorities with regard to provision of services captured by this framework

Police forces and other emergency services, including fire and rescue services, the maritime and coastguard agency and other rescue authorities (a list of police authorities and fire and rescue services can be found respectively at the following: http://www.police.uk/. and http://www.fireservice.co.uk/information/ukfrs

Educational establishments Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but NOT

Independent Schools

- http://www.education.gov.uk/edubase

Registered Social Landlords (RSLs) or Private Registered Providers of social housing (PRPs), a list of such authorities being available at: https://www.homesandcommunities.co.uk/ourwork/registered-provider-information

- Third Sector and Registered charities, as detailed at http://www.charity-commission.gov.uk

Devolved and other administrations with the British Isles, including those detailed at: (in the case of Scotland)

- http://www.scotland.gov.uk/Home , and
- http://www.scottish.parliament.uk/ , (in the case of Wales)
- http://new.wales.gov.uk/?llang=en

Her Majesty's prison service as detailed at

- https://www.gov.uk/government/organisations/hm-prison-service

The Ministry of Defence as detailed at

- https://www.gov.uk/government/organisations/ministry-of-defence

Isle of Man Government Health / Public Services

- http://www.gov.im/health/

Participating Authorities for NHS Commercial Procurement Collaborative

The following entities shall be eligible to utilise any resulting agreement(s):

NOE CPC member bodies as listed at: http://www.noecpc.nhs.uk/our-current-customers, and any additional new CPC members for the duration of the contract, plus any other NHS/Public Sector bodies located in England, Wales, Scotland and Northern Ireland, subject to the approval of NOE CPC, including but not limited to Acute Trusts, Foundation Trusts, Clinical Commissioning Groups, Ambulance Trusts, Care Trusts, Hospital Trusts, Mental Health Trusts, Community Health Trusts, Special Health Authorities, Health Boards, NHS Commissioning Boards, Commissioning Support Units and other health organisations (Wales, Scotland and Northern Ireland), Health and Social Care Trusts (Northern Ireland), Community Health Councils, Local Health Boards, Social Enterprises, NHS Collaborative Procurement Hubs/Organisations, GP Practices, Primary Care Commissioners, Department of Health, Public Health England and Local Authorities (where Local Authorities are engaged in the provision or commissioning of health related services, for example (but not limited to) the fields of healthcare, social care, early years care and public health).

For the avoidance of doubt the following is a list or our current members on the date of publishing this notice;

- Barnsley Hospital NHS FT
- Bedford Hospital NHS Trust
- Blackburn with Darwen CCG
- Blackpool CCG
- Bradford Teaching Hospitals NHS FT
- Burton Hospitals NHS Foundation Trust
- Calderdale and Huddersfield NHS FT
- Cannock Chase CCG
- Chesterfield Royal Hospital NHS FT
- Chorley and South Ribble CCG
- Colchester Hospital University NHS Foundation Trust
- Derby Hospitals NHS FT
- Derbyshire Community Health Services NHS FT
- Doncaster and Bassetlaw Hospitals NHS FT
- East Lancashire CCG
- East Staffordshire CCG
- Fylde and Wyre CCG
- Greater Preston CCG

- Harrogate and District NHS FT
- Health Education England
- Heart of England NHS FT
- Herefordshire CCG
- Humber NHS FT
- Ipswich Hospital NHS Trust
- James Paget University Hospitals NHS FT
- Lancashire North CCG
- Leeds and York Partnership NHS FT
- Leeds Community Healthcare NHS Trust
- Leeds Teaching Hospitals NHS Trust ?
- Locala Community Partnerships CIC
- Mid Yorkshire Hospitals NHS Trust
- Midlands and Lancashire Commissioning Support Unit
- NHS Eastern Cheshire CCG
- NHS Halton CCG
- NHS Knowsley CCG
- NHS Liverpool CCG
- NHS Redditch And Bromsgrove CCG
- NHS South Cheshire CCG
- NHS South Sefton CCG
- NHS South Worcestershire CCG
- NHS Southport And Formby CCG
- NHS St Helens CCG
- NHS Vale Royal CCG
- NHS Warrington CCG
- NHS West Cheshire CCG
- NHS Wirral CCG
- NHS Wyre Forest CCG
- North Cumbria University Hospitals NHS Trust
- North Staffordshire CCG
- North Staffordshire Combined Healthcare NHS Trust
- North Tees and Hartlepool NHS FT
- Northern Lincolnshire and Goole NHS FT
- Northumbria Healthcare NHS FT
- Nottingham University Hospitals NHS Trust
- QE Facilities Ltd (wholly owned subsidiary of Gateshead Health NHS Foundation Trust)
- Salisbury NHS FT
- Sheffield Children's NHS FT
- Sheffield Health & Social Care NHS FT
- Sheffield Teaching Hospitals NHS Foundation Trust
- Sherwood Forest Hospitals NHS FT
- Shropshire CCG
- South East Staffordshire and Seisdon Peninsula CCG
- South Staffordshire & Shropshire Healthcare NHS FT

- Southend University Hospital NHS FT
- Southport and Ormskirk Hospital NHS Trust
- Stafford and Surrounds CCG
- Stockport NHS Foundation Trust
- Stoke-on-Trent CCG
- Telford and Wrekin CCG
- The Newcastle upon Tyne Hospitals NHS FT
- The Queen Elizabeth Hospital King's Lynn NHS FT
- The Rotherham NHS FT
- United Lincolnshire Hospitals NHS Trust ?
- University Hospital of North Midlands NHS Trust
- University Hospitals Birmingham NHS Foundation Trust
- University Hospitals of Leicester NHS Trust
- West Lancashire CCG
- York Teaching Hospitals NHS FT
- Yorkshire Ambulance Service NHS Trust

Listings of the entities eligible to utilise any resulting agreement(s), subject to the approval of NOE CPC, can be found at:

Acute Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

Clinical commissioning groups (CCGs):

http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx

Mental Health Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

Ambulance Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx

Care Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx

NHS Trust Development Authority (TDA):

http://www.ntda.nhs.uk/

Special Health Authorities:

http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx

Arms Length Bodies:

https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies

NHS England:

http://www.england.nhs.uk/ourwork/d-com/ and other organisations involved in commissioning of primary care services via Clinical Commissioning Groups – CCGs supported by the Commissioning Support Units – CSU's which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010.

CCG: www.commissioningboard.nhs.uk/ccg-details/

CSU: www.commissioningboard.nhs.uk/appointments/csu

NHS Professional Regulator:

http://www.nhs.uk/NHSEngland/thenhs/healthregulators/Pages/professional-standards-authority.aspx

The Clinical Commissioning Board, Area Teams:

http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx and other organisations involved in commissioning and/or overseeing General Practitioner services and GP consortia and GP Practices:

and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),

- Personal Medical Services (PMS),

- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by NHS England or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:

http://www.socialenterprise.org.uk/

Local Authorities:

http://www.idea.gov.uk/idk/org/la-data.do

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/

NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

http://www.show.scot.nhs.uk/organisations/index.aspx

NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

http://www.hscni.net/

NOE CPC – LINK Solutions IT Framework

Reference: NHS/14/CR/WAB/8723

Customers eligible

The framework agreement will be for the benefit of NHS organisations aligned to NHS SBS. All tender responses should be reflective of the amalgamation of these trust(s) into a wider remit and that this may extend out over a wider geographical area within the period of this agreement. At the discretion of NHS SBS, this could include other NHS bodies (whether acting individually, or on behalf of, or together as members of any consortia) along with any other NHS bodies which NHS SBS deems necessary for the delivery of Link: Solutions IT to NHS bodies, local authorities, other government departments or non-departmental public bodies charged with the delivery of healthcare or health related services.

Lot description and scope:
A list of the hardware and software covered in this agreement includes but is not limited to:

Servers and related products	Client Devices	Session Broker	CALS
Storage	Virtualization Platforms	Desktop Operating Systems	Environment Specific Application Software
Switches	VDI Connection Protocol	Application Virtualization	Application Validation
Back up & recovery	Virtualization Management	Profile and Data Re-direction	Other third party software including niche and bespoke software.

Contract Expiry: 01 April 2016 to 31 March 2019

Contract Extension: 31 March 2020

Framework Notes:
Benefits of the new LINK: Solutions IT Framework includes:

- NHS Shared Business Services intend that this framework will run alongside the Link: IT Framework to offer our member and associate member trusts a full product offering within the IT market, and will offer the same easy to use access for both supplier and for trusts.

- Permits "spot-buying" as well as longer term strategic purchases.

- Allows Trusts to maintain relationships with their preferred suppliers if so desired.

- Allows Trusts to run their own further competitions (using suppliers on the framework) to drive value, meet bespoke requirements, generate financial savings and saves Trust time and resource when compared to a full in-house OJEU process.

- Route to market for new technologies such as Cloud capable computing.

Participating Authorities can call off directly: Where the terms laid down in the framework agreement are precise enough and complete for the call-off product and/or service provision. Each Participating Authority and/or consortia may supplement or refine the framework agreement's basic terms to reflect the circumstances for each direct call off.

Examples of such supplementary terms, include but are not limited to:

- delivery timescales;
- phasing of bulk orders;
- invoicing arrangements and payment profiles;
- authority is seeking quantity or another discount;
- specification and/or product quality changes;
- niche or bespoke software requirements;
- requirement to utilize Cloud technology/functionality;
- additional warranties;
- any other special terms

Participating Authorities will also have the option to run Mini Competitions: where the terms laid down in the framework agreements are not precise enough for the particular call-off a mini competition will be held with all those suppliers on the framework capable of meeting the Participating Authorities particular needs Each Participating Authority and/or consortia may supplement or refine the framework agreement's basic terms to reflect the particular circumstances for each mini-competition..

Examples of such supplementary terms include, but are not limited to:

- the supplementary terms listed above (relating to direct call-offs)
- increased information security needs;
- bespoke set ups;
- requirement to interface with an existing system or software;
- requirement for pre-sales support and/or associated consultancy services

- requirement for project management services;
- requirement for a managed service;
- requirement to install in a complicated facility;
- associated services required, e.g. installation, maintenance and training;
- requirement for a Participating Authority's scenario to be priced based on any permutations of the option list in the pricing schedule;
- Participating Authority may require bidders to evaluate multiple scenarios e.g. based on user numbers;
- requirements for multiple hosted options;
- requirement multiple services option within the scenario;
- multiple training and support options required;
- requirement for modular options;
- any other special terms – e.g. requirements specific to the product, service or solution that is needed and/or provided to meet requirements;

For mini-competitions, the following sub-criteria will be followed and the weightings will always total 100%

SECTION	**RANGE**
Section A	N/A
Generic Questions	60 - 90
Pricing	10 - 40

NOE CPC – IT Infrastructure Hardware and Services Framework

OJEU reference: 2014/S 050-083155

NOE CPC Project Ref. 000122

Customers eligible

The framework agreement will be for the benefit of NHS organisations aligned to NHS SBS. All tender responses should be reflective of the amalgamation of these trust(s) into a wider remit and that this may extend out over a wider geographical area within the period of this agreement. At the discretion of NHS SBS, this could include other NHS bodies (whether acting individually, or on behalf of, or together as members of any consortia) along with any other NHS bodies which NHS SBS deems necessary for the delivery of Link: Solutions IT to NHS bodies, local authorities, other government departments or non-departmental public bodies charged with the delivery of healthcare or health related services.

See Contracting Authority Access embedded at Appendix A.

Lot description and scope:

Lot 1 - Server and Storage Hardware, Software and Maintenance;

Products available to include (but not be restricted to) servers and storage hardware plus accompanying software and maintenance.

Lot 2 - Network Infrastructure Hardware and Maintenance;

Products available to include (but not be restricted to) routers, switches plus accompanying software and maintenance.

Lot 3 - IT Infrastructure Solution Design and Delivery;

- End to end solution design, supply of goods and project delivery; to include a combination of any of the following, but not be limited to:
- Project Consultancy
- Development of vision and strategic brief
- Analysis of current systems and problem / opportunity definition
- Options analysis
- Conceptualisation / inception and viability studies
- Technical, Economic and/or Operational analysis
- Cost v Benefit analysis
- Recommendation of preferred solution
- Requirements specification
- Provide technical expertise to support on-going ICT projects
- Supply of Goods
- Delivery of Goods
- Installation of Goods
- Project Management
- Implementation of Required Solutions
- On-going support and maintenance of hardware/software as required.

Lot 4 - Co-Location Hosting.

- Services include the provision of collocated hosting and rental of IT infrastructure hardware

Contract Commencement:	01 August 2014
Contract Expiry:	31 July 2017
Contract Extension:	31 July 2018

Framework Notes:

Lot 1 – Server and Storage Hardware, Software and Maintenance

Products available to include servers and storage hardware plus accompanying software and maintenance.

Participating Organisations will can direct award based on the framework prices offered or undertake a further competition for the specific products/service required.

Lot 2 – Network Infrastructure Hardware and Maintenance

Products available to include routers, switches plus accompanying software and maintenance.

Participating Organisations will can direct award based on the framework prices offered or undertake a further competition for the specific products/service required.

Lot 3 – IT Infrastructure Solution Design and Delivery

End to end solution design and delivery including project consultancy, implementation of required solutions and hardware/software/maintenance as required.

Participating Organisations will run further competition processes based on the specific requirements as required to bidders who respond to a pre-procurement capability assessment.

Lot 4 – Co-Lo Hosting

Services include the provision of collocated hosting and rental of IT infrastructure hardware

Participating Organisations will run further competition processes based on the specific requirements as required to bidders who respond to a pre-procurement capability assessment.

Appendix A:

Contracting Authority Access

Additional information:

The framework will be for the benefit of Public sector bodies, including any statutory and other successor organisations to any of the foregoing and in addition any other commissioners (whether alone of jointly with any other organisation), providers and regulators of NHS funded (either in whole or in part) services including practice based commissioning consortia, general practice commissioning consortia, NHS England (and all sub national offices including anybody obtaining new membership to NHS Shared Business Services Ltd and/or NOE CPC. This list may be subject to change and can include other organisations that are NHS SBS and/or NOE CPC members.

The duration referenced in Section II 1.4 is for the placing of orders.

The value provided in Section II 1.4 is only an estimate. We cannot guarantee to successful suppliers any business through this framework agreement. Spend and volumes may vary throughout the life of the framework agreement from the anticipated levels given in this notice.

The framework will be for the benefit of Public sector bodies, including any statutory and other successor organisations to any of the foregoing and in addition any other commissioners (whether alone of jointly with any other organisation), providers and regulators of NHS funded (either in whole or in part) services including practice based commissioning consortia, general practice commissioning consortia, NHS England (and all sub national offices including anybody obtaining new membership to NHS Shared Business Services Ltd.

Participating Authorities for NHS Shared Business Services

- RTV 5 Boroughs Partnership NHS Foundation Trust
- RTK Ashford and St. Peter's Hospitals NHS Foundation Trust
- RF4 Barking, Havering and Redbridge University Hospital NHS Trust
- RQ3 Birmingham Children's Hospital NHS Foundation Trust
- RMR Blackpool Teaching Hospitals NHS Foundation Trust
- RMC Bolton NHS Foundation Trust
- RAE Bradford Teaching Hospitals NHS Foundation Trust
- RY2 Bridgewater Community Healthcare NHS Trust
- RV3 Central and North West London NHS Foundation Trust
- RW3 Central Manchester University Hospitals NHS Foundation Trust
- RNN Cumbria Partnership NHS Foundation Trust
- RY8 Derbyshire Community Health Services NHS Trust
- RXM Derbyshire Healthcare NHS Foundation Trust
- RWH East and North Hertfordshire NHS Trust
- RJN East Cheshire NHS Trust
- RXR East Lancashire Hospitals NHS Trust
- RWK East London NHS Foundation Trust
- RX9 East Midlands Ambulance Service NHS Trust
- RXV Greater Manchester West Mental Health NHS Foundation Trust
- R1F Isle of Wight NHS Trust
- RW5 Lancashire Care NHS Foundation Trust
- RXN Lancashire Teaching Hospitals NHS Foundation Trust
- RY6 Leeds Community Healthcare NHS Trust
- RGD Leeds and York Partnership NHS Foundation Trust
- RJ2 Lewisham and Greenwich NHS Trust
- RY1 Liverpool Community Health NHS Trust
- RBQ Liverpool Heart and Chest Hospital NHS Foundation Trust
- NR5 Livewell Southwest (Plymouth Community Healthcare CIC)
- TAE Manchester Mental Health & Social Care Trust
- RW4 Mersey Care NHS Trust
- RVW North Tees and Hartlepool NHS Foundation Trust
- RX7 North West Ambulance Service NHS Trust
- RT2 Pennine Care NHS Foundation Trust
- RK9 Plymouth Hospitals NHS Trust
- RHU Portsmouth Hospitals NHS Trust
- RA2 Royal Surrey County Hospital NHS Foundation Trust
- RM3 Salford Royal NHS Foundation Trust

- RYD South East Coast Ambulance Service NHS Foundation Trust
- RYF South West Ambulance Service NHS Foundation Trust
- RXG South West Yorkshire Partnership NHS Foundation Trust
- RW1 Southern Health NHS Foundation Trust
- RBN St. Helens and Knowsley Teaching Hospitals NHS Trust
- R1E Staffordshire & Stoke on Trent Partnership NHS Trust
- RXX Surrey and Borders Partnership NHS Foundation Trust
- RTP Surrey and Sussex Healthcare NHS Trust
- RBV The Christie Hospital NHS Foundation Trust
- RM2 University Hospital of South Manchester NHS Foundation Trust
- RTX University Hospitals of Morecambe Bay NHS Foundation Trust
- RRF Wrightington Wigan & Leigh NHS Foundation Trust
- NNV Your Healthcare Community Interest Company (CIC)
- X24 NHS England
- 07P NHS Brent CCG
- 09A NHS Central London (Westminster) CCG
- 01H NHS Cumbria CCG
- 00C NHS Darlington CCG
- 00D NHS Durham Dales, Easington and Sedgefield CCG
- 07W NHS Ealing CCG
- 08C NHS Hammersmith & Fulham CCG
- 08E NHS Harrow CCG
- 00K NHS Hartlepool and Stockton-On-Tees CCG
- 08G NHS Hillingdon CCG
- 07Y NHS Hounslow CCG
- 13T NHS Newcastle Gateshead CCG
- 00J NHS North Durham CCG
- 99C NHS North Tyneside CCG
- 00L NHS Northumberland CCG
- 00M NHS South Tees CCG
- 00N NHS South Tyneside CCG
- 00P NHS Sunderland CCG
- 08Y NHS West London CCG

This list may be subject to change and can include other organisations that are SBS members.

In addition, the following public sector bodies will be able to use the Framework subject to the approval of NHS SBS:

Central Government Departments, Executive Agencies and NDPBs

- https://www.gov.uk/government/organisations
- http://resources.civilservice.gov.uk/wp-content/uploads/2011/09/PB12.pdf
- http://www.ons.gov.uk/ons/rel/na-classification/national-accounts-sector-classification/classification-update--may-2014/public-sector-classification-guide---may-2014.xls

National Health Service (NHS) bodies, including:

Acute Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

Clinical Commissioning Groups: http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx

Mental Health Trusts: http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

Ambulance Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx

Care Trusts: http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx

Area Teams: http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx

Special Health Authorities:
http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx

other English NHS bodies: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx

Arms Length Bodies: https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies

The NHS Commissioning Board and other organisations involved in commissioning or overseeing General Practitioner services and GP consortia which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010.

GP Practices: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx, and:
http://www.general-practitioners-uk.co.uk/

and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),
- Personal Medical Services (PMS),
- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by the NHS Commissioning Board or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:
http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_119228.pdf

Local Authorities:

- https://www.gov.uk/find-your-local-council

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and

community services, including those provided through community health centres and mental health services:

- http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/

Other Welsh Public Bodies – Welsh Local Authorities

NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

- http://www.show.scot.nhs.uk/organisations/index.aspx

Other Scottish Public Bodies:- Scottish Government, Scottish Local Authorities, Scottish Agencies, NDPBs, Scottish Further and Higher Education Boards, Scottish Police, Scottish Fire and Rescue, Scotland Citizens Advice, Scottish Schools and Scottish Housing Associations.

NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

- http://www.hscni.net/

Northern Ireland Public Bodies including Local Authorities, Schools, Police Service, Citizens Advice.

Hospices in the UK:

http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/

Local Authorities

- https://www.gov.uk/find-your-local-council
- http://openlylocal.com/councils/all
- http://www.ubico.co.uk (agents acting on behalf of Cheltenham Borough Council)

Any commercial, not-for-profit, or other charitable entity created, controlled and financed by a local authority or authorities with regard to provision of services captured by this framework

Police forces and other emergency services, including fire and rescue services, the maritime and coastguard agency and other rescue authorities (a list of police authorities and fire and rescue services can be found respectively at the following:

- http://www.police.uk/contact/force-website/
- http://apccs.police.uk/about-the-apcc/
- http://www.fireservice.co.uk/information/ukfrs
- http://www.nifrs.org/areas-districts
- http://www.firescotland.gov.uk/your-area.aspx

Educational establishments Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but NOT

Independent Schools

http://www.education.gov.uk/edubase

Registered Social Landlords (RSLs) or Private Registered Providers of social housing (PRPs), a list of such authorities being available at: https://www.homesandcommunities.co.uk/ourwork/registered-provider-information

Third Sector and Registered charities, as detailed at:

http://www.charity-commission.gov.uk

http://www.oscr.org.uk/search-charity-register

https://www.charitycommissionni.org.uk/ShowCharity/RegisterOfCharities/RegisterHomePage.aspx

Citizens Advice in the United Kingdom:

http://www.citizensadvice.org.uk/index/getadvice.htm

http://www.cas.org.uk

http://www.citizensadvice.co.uk/

Devolved and other administrations with the British Isles, including those detailed at: (in the case of Scotland) http://www.scotland.gov.uk/Home , and http://www.scottish.parliament.uk/ , (in the case of Wales) http://new.wales.gov.uk/?llang=en

Her Majesty's prison service as detailed at https://www.gov.uk/government/organisations/hm-prison-service

The Ministry of Defence as detailed at https://www.gov.uk/government/organisations/ministry-of-defence

Isle of Man Government Health / Public Services

http://www.gov.im/health/

ASSOCIATE MEMBERS

In addition, the public sector bodies to whom the use of this contract / framework agreement will be open on an associate member basis may include the following: -

In addition, the following public sector bodies will be able to use the Framework subject to the approval of NHS SBS:

Central Government Departments, Executive Agencies and NDPBs

https://www.gov.uk/government/organisations

http://resources.civilservice.gov.uk/wp-content/uploads/2011/09/PB12.pdf

National Health Service (NHS) bodies, including:

Acute Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

Clinical Commissioning Groups: http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx

Mental Health Trusts: http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

Ambulance Trusts: http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx

Care Trusts: http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx

Area Teams: http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx

Special Health Authorities:
http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx

other English NHS bodies: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx

Arms Length Bodies: https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies

The NHS Commissioning Board and other organisations involved in commissioning or overseeing General Practitioner services and GP consortia which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010.

GP Practices: http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx, and:
http://www.general-practitioners-uk.co.uk/

and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),
- Personal Medical Services (PMS),
- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by the NHS Commissioning Board or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:

- http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_119228.pdf

Local Authorities:

- https://www.gov.uk/find-your-local-council

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

- http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/

Other Welsh Public Bodies – Welsh Local Authorities

NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

- http://www.show.scot.nhs.uk/organisations/index.aspx

Other Scottish Public Bodies:- Scottish Government, Scottish Local Authorities, Scottish Agencies, NDPBs, Scottish Further and Higher Education Boards, Scottish Police, Scottish Fire and Rescue, Scotland Citizens Advice, Scottish Schools and Scottish Housing Associations.

NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

- http://www.hscni.net/

Northern Ireland Public Bodies including Local Authorities, Schools, Police Service, Citizens Advice.

Local Authorities

- https://www.gov.uk/find-your-local-council

Any commercial, not-for-profit, or other charitable entity created, controlled and financed by a local authority or authorities with regard to provision of services captured by this framework

Police forces and other emergency services, including fire and rescue services, the maritime and coastguard agency and other rescue authorities (a list of police authorities and fire and rescue services can be found respectively at the following: http://www.police.uk/. and http://www.fireservice.co.uk/information/ukfrs

Educational establishments Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but NOT

Independent Schools

- http://www.education.gov.uk/edubase

Registered Social Landlords (RSLs) or Private Registered Providers of social housing (PRPs), a list of such authorities being available at: https://www.homesandcommunities.co.uk/ourwork/registered-provider-information

- Third Sector and Registered charities, as detailed at http://www.charity-commission.gov.uk

Devolved and other administrations with the British Isles, including those detailed at: (in the case of Scotland)

- http://www.scotland.gov.uk/Home , and
- http://www.scottish.parliament.uk/ , (in the case of Wales)
- http://new.wales.gov.uk/?llang=en

Her Majesty's prison service as detailed at

- https://www.gov.uk/government/organisations/hm-prison-service

The Ministry of Defence as detailed at

- https://www.gov.uk/government/organisations/ministry-of-defence

Isle of Man Government Health / Public Services

- http://www.gov.im/health/

Participating Authorities for NHS Commercial Procurement Collaborative

The following entities shall be eligible to utilise any resulting agreement(s):

NOE CPC member bodies as listed at: http://www.noecpc.nhs.uk/our-current-customers, and any additional new CPC members for the duration of the contract, plus any other NHS/Public Sector bodies located in England, Wales, Scotland and Northern Ireland, subject to the approval of NOE CPC, including but not limited to Acute Trusts, Foundation Trusts, Clinical Commissioning Groups, Ambulance Trusts, Care Trusts, Hospital Trusts, Mental Health Trusts, Community Health Trusts, Special Health Authorities, Health Boards, NHS Commissioning Boards, Commissioning Support Units and other health organisations (Wales, Scotland and Northern Ireland), Health and Social Care Trusts (Northern Ireland), Community Health Councils, Local Health Boards, Social Enterprises, NHS Collaborative Procurement Hubs/Organisations, GP Practices, Primary Care Commissioners, Department of Health, Public Health England and Local Authorities (where Local Authorities are engaged in the provision or commissioning of health related services, for example (but not limited to) the fields of healthcare, social care, early years care and public health).

For the avoidance of doubt the following is a list or our current members on the date of publishing this notice;

- Barnsley Hospital NHS FT
- Bedford Hospital NHS Trust
- Blackburn with Darwen CCG
- Blackpool CCG
- Bradford Teaching Hospitals NHS FT

- Burton Hospitals NHS Foundation Trust
- Calderdale and Huddersfield NHS FT
- Cannock Chase CCG
- Chesterfield Royal Hospital NHS FT
- Chorley and South Ribble CCG
- Colchester Hospital University NHS Foundation Trust
- Derby Hospitals NHS FT
- Derbyshire Community Health Services NHS FT
- Doncaster and Bassetlaw Hospitals NHS FT
- East Lancashire CCG
- East Staffordshire CCG
- Fylde and Wyre CCG
- Greater Preston CCG
- Harrogate and District NHS FT
- Health Education England
- Heart of England NHS FT
- Herefordshire CCG
- Humber NHS FT
- Ipswich Hospital NHS Trust
- James Paget University Hospitals NHS FT
- Lancashire North CCG
- Leeds and York Partnership NHS FT
- Leeds Community Healthcare NHS Trust
- Leeds Teaching Hospitals NHS Trust ?
- Locala Community Partnerships CIC
- Mid Yorkshire Hospitals NHS Trust
- Midlands and Lancashire Commissioning Support Unit
- NHS Eastern Cheshire CCG
- NHS Halton CCG
- NHS Knowsley CCG
- NHS Liverpool CCG
- NHS Redditch And Bromsgrove CCG
- NHS South Cheshire CCG
- NHS South Sefton CCG
- NHS South Worcestershire CCG
- NHS Southport And Formby CCG
- NHS St Helens CCG
- NHS Vale Royal CCG
- NHS Warrington CCG
- NHS West Cheshire CCG
- NHS Wirral CCG
- NHS Wyre Forest CCG
- North Cumbria University Hospitals NHS Trust
- North Staffordshire CCG
- North Staffordshire Combined Healthcare NHS Trust
- North Tees and Hartlepool NHS FT

- Northern Lincolnshire and Goole NHS FT
- Northumbria Healthcare NHS FT
- Nottingham University Hospitals NHS Trust
- QE Facilities Ltd (wholly owned subsidiary of Gateshead Health NHS Foundation Trust)
- Salisbury NHS FT
- Sheffield Children's NHS FT
- Sheffield Health & Social Care NHS FT
- Sheffield Teaching Hospitals NHS Foundation Trust
- Sherwood Forest Hospitals NHS FT
- Shropshire CCG
- South East Staffordshire and Seisdon Peninsula CCG
- South Staffordshire & Shropshire Healthcare NHS FT
- Southend University Hospital NHS FT
- Southport and Ormskirk Hospital NHS Trust
- Stafford and Surrounds CCG
- Stockport NHS Foundation Trust
- Stoke-on-Trent CCG
- Telford and Wrekin CCG
- The Newcastle upon Tyne Hospitals NHS FT
- The Queen Elizabeth Hospital King's Lynn NHS FT
- The Rotherham NHS FT
- United Lincolnshire Hospitals NHS Trust ?
- University Hospital of North Midlands NHS Trust
- University Hospitals Birmingham NHS Foundation Trust
- University Hospitals of Leicester NHS Trust
- West Lancashire CCG
- York Teaching Hospitals NHS FT
- Yorkshire Ambulance Service NHS Trust

Listings of the entities eligible to utilise any resulting agreement(s), subject to the approval of NOE CPC, can be found at:

Acute Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

Clinical commissioning groups (CCGs):

http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx

Mental Health Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx

Ambulance Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx

Care Trusts:

http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx

NHS Trust Development Authority (TDA):

http://www.ntda.nhs.uk/

Special Health Authorities:

http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx

Arms Length Bodies:

https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies

NHS England:

http://www.england.nhs.uk/ourwork/d-com/ and other organisations involved in commissioning of primary care services via Clinical Commissioning Groups – CCGs supported by the Commissioning Support Units – CSU's which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010.

CCG: www.commissioningboard.nhs.uk/ccg-details/

CSU: www.commissioningboard.nhs.uk/appointments/csu

NHS Professional Regulator:

http://www.nhs.uk/NHSEngland/thenhs/healthregulators/Pages/professional-standards-authority.aspx

The Clinical Commissioning Board, Area Teams:

http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx and other organisations involved in commissioning and/or overseeing General Practitioner services and GP consortia and GP Practices:

and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),

- Personal Medical Services (PMS),

- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by NHS England or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:

http://www.socialenterprise.org.uk/

Local Authorities:

http://www.idea.gov.uk/idk/org/la-data.do

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/

NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

http://www.show.scot.nhs.uk/organisations/index.aspx

NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

http://www.hscni.net/

OASIS Academy Schools Trust - Hardware Framework 2016

Customers eligible

Oasis Academies and affiliated organisations.

Lot description and scope:
Lot 1; Client Devices

- Laptop computers
- Tablets (and specifically iOS devices)
- Docking and other charging stations
- Trolleys
- Desktop computers
- Peripherals
- Associated software

Contract Expiry: 09 May 2016 to 08 May 2020

Contract Extension: N/A

Framework Notes:
All orders are subject to further competition only. No direct award.

RCUK / SBS Storage Agreement

Customers eligible

See Framework Notes below for complete list of eligible customers. List includes core customers and other organisations.

Lot description and scope:

- **Exclusive storage hardware/solution provider for:**
  - Nexan
  - V2
  - EMC
  - Oracle

Contract Expiry: 1 February 2014 to 31 January 2017

Contract Extension: 2 Year Extension in 1 Year Increments

Framework competitors

- None for the above storage hardware manufacturers.

Framework Notes:
The following is a list of all organisations, institutes, centres and bodies (Authorised Entities) that may use any appropriately-advertised Contract let by the UK Shared Business Services Ltd.

Authorised Entities

Core Customers: Associated Bodies

The Contract will be open for use by all the Research Councils:

- The Science and Technology Facilities Council
- The Medical Research Council
- The Engineering and Physical Sciences Research Council
- The Economic and Social Research Council
- The Natural Environment Research Council
- The Arts and Humanities Research Council
- The Biotechnology and Biological Sciences Research Council

and

- UK Shared Business Services Ltd (UK SBS)

Any Research Council institute, research facility, centre or unit may also use the Contract.

Other Organisations:

The following organisations may also access the Contract:

- Animal Health & Veterinary Laboratories Agency (AHVLA)
- Cancer Research UK

- Centre for Environment, Fisheries & Aquaculture Science (CEFAS)
- Defence Science & Technology Laboratory (DSTL)
- Department of Business Innovation and Skills (BIS)
- Environment Agency (EA)
- Food & Environment Research Agency (FERA)
- Food Standards Agency (FSA)
- Health & Safety Laboratory (HSL)
- Health Protection Agency (HPA)
- Higher Education Funding Council for England (HEFCE)
- Home Office Scientific Development Branch (HOSDB)
- National Physical Laboratory
- Natural History Museum
- Nuclear Decommissioning Authority (NDA)
- Sanger Institute
- The Francis Crick Institute
- The Technology Strategy Board
- The Welcome Trust
- Trinity College Dublin (TCD)
- University College Dublin (UCD)
- UK National Quality Assesment Service (UK NEQAS)

UK Universities:

The following University Purchasing Consortiums may also use the Contract:

- Advanced Procurement for Universities and Colleges, Scotland (APUC Ltd)
- Higher Education Purchasing Consortium Wales (HEPCW)
- London Universities Purchasing Consortium (LUPC)
- North Eastern Universities Purchasing Group (NEUPG Ltd)
- North Western Universities Purchasing Consortium (NWUPC Ltd)
- Southern Universities Purchasing Consortium (SUPC)

In addition, each individual UK University and associated college may also have access to use the Contract.

Government Departments and NDPBs:

Any central government department, executive agency and non-departmental public body may also use the Contract. A full list of these can be found at:

https://www.gov.uk/government/organisations#agencies-and-public-bodies

NHS Bodies (i.e. Acute Trusts, Ambulance Trusts, Primary Care Trusts, Care Trusts, NHS Hospital Trusts, Strategic Health Authorities, Mental Health Trusts, Special Health Authorities) may also use the Contract. A full list of such Authorities and Trusts can be found at:

http://www.nhs.uk/servicedirectories/pages/primarycaretrustlisting.aspx

RM1042 Corporate Software Solutions Framework

Crown Commercial Service

Customers eligible

All Public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot 3 Human Resources (HR) and Payroll Software Solutions

Provides for HR & payroll application solutions or amendment of existing solutions which will include solution identification, design, development, implementation, data take-on, migration, management of internal resources, integration and security; user training, maintenance and support.

Suppliers can provide either a complete HR/Payroll application or modules of systems and/or services for managing internal resources and payroll such as:

- Payroll - automated pay process based on employee time and attendance, and calculates various deductions and taxes;
- Benefits administration module – allows organizations to administer and track employee participation in benefit programmes (insurance, compensation, profit sharing, retirement);
- HR management module – basic demographic and address data, training and development, skills management;
- Performance management;
- People management;
- Absence management;
- Resource management;
- Recruitment – applicant tracking, web recruitment, talent attraction; and
- Other staff focused or staff support applications

For the purposes of this Lot, Goods may include requirements as part of an HR and payroll solutions or modules as listed above and where they are purchased as part of the solution.

Hardware can be purchased if software forms most the total contract value.

Insight partnered Midland HR to win this lot. We can use other HR software partners if required by the circumstance of the customer requirement

LOT 5 Enterprise Content Management (ECM) Software Solutions

Provides for Enterprise Content Management (ECM) or Document and Records Management (EDRM) solutions which will include solution identification, design, development, implementation, organising, storing, data take-on, migration, integration and security; user training, maintenance and support as part of a wider solution that relates to the customer's processes. It will also cover the prototyping, configuring or tailoring of existing products and include some goods and services as part of a wider solution required throughout the lifecycle of the content. The scope of this Lot covers the implementation of document life cycle solutions.

Suppliers in this Lot can provide either a complete ECM or EDRM solution or modules of an ECM or EDRM solution including but not limited to;

- Document Management;
- Document Scanning Services;
- Web Content Management;
- Records Management;

- Image Processing;
- Workflow Management;
- Storage of (electronic) document / records; and
- Systematic control of the creation, receipt, maintenance and processes for capturing and maintaining information about business activities and transactions.

Hardware can be purchased if software forms most the total contract value.

Insight partnered Ideagen to win this lot. We can use other ECM software partners if required by the circumstance of the customer requirement

Lot 5 will attract Grade Day Rates as some of the services under this Lot fall in the category of Resource Based Services.

LOT 6 Data Management and Reporting Systems (DMRS) Software Solutions

Provides for Information Management application solutions or amendment of existing solutions which will include solution identification, design, development, implementation, data take-on, migration, processing, integration and security; user training, maintenance and support. This Lot also covers data management services which will include data interfacing, data integration, data governance, data analysis, data architecture, data modelling, data management, data archiving/de-duplication, data security, data mining, data quality management, master data management, data warehousing, business intelligence, content management and meta data management to efficiently process large quantities of data within a specified time limit.

Suppliers in this Lot can provide either a complete DMRS solution or modules of a DMRS solution including but not limited to;

- Implementation of systems and/or services for data management, business intelligence and performance management requirements
- Business intelligence and reporting systems;
- Data warehouse and data management systems;
- Data Manipulation, Quality and Integration Tools;
    - data quality solutions;
    - data manipulation solutions;
    - data integration solutions;
    - data discovery solutions; and
    - data mining solutions.
- Data Analytics;
- Big Data;
    - massively parallel processing (MPP) databases;
    - data mining grids;
    - distributed file systems;
    - distributed databases;
    - scalable storage systems.

All solutions should have the capability to report and analyse.

Hardware can be purchased if software forms most the total contract value.

Ancillary services for all Lots shall include but are not limited to the provision of;

- requirements analysis;
- development and customisation of the system;
- integration of the solution;

- onsite or remote deployment;
- business process re-engineering;
- work flow development;
- training;
- service desk;
- hosting services;
- user support;
- solution review process;
- data migration, loading, validation and storage; and
- user support and maintenance

Insight partnered Marklogic to win this lot. Other vendors we can use include Intersystem, Philips, Viper, Restart and Orion for VPR/PAS systems etc.

Contract Expiry: 5th October 2016

Contract Extension: (1+1) available with 3 months' notice

Framework Notes:

Further competition only.

RM1058 Technology Services Framework

Crown Commercial Service

Customers eligible

All Public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

Lot	Description
1	**Help / service desk**: The single point of contact between a service provider and users within an organisation. A typical service desk manages incidents and service requests, and also handles communication with the users.
2	**Desktop support:** The technical services offered by a support organisation to a user(s) experiencing problems with their computers. Support may be on either hardware or software running on the affected computing device. Support may include but is not limited to installations, moves, adds, changes and disposition, and local remote services.
4	**Network and content security:** Tasks or processes related to network security which can include, but are not limited to, device management; monitoring and remediation; email security including anti-spam, anti-malware and IP filtering; network intrusion detection and prevention; asset classification and change management; data leak protection, and the creation of access control policies.
5	**Infrastructure and platform, maintenance and support:** Manage all library infrastructure hardware and software operations, including server and storage systems. Support production applications, whether open source, developed in-house, or third party. Break-fix — Focused on servers and storage. Platform support and maintenance is the management of hardware and software architecture in order to allow applications to operate. Platforms can include one or several of the following hardware and/or software components: — hardware architecture; operating systems; programming languages and frameworks; runtime libraries; application servers; databases; other middle-ware products.
6	**Audit services and asset management:** Systematic and independent examination of data, statements, records, operations and performances (financial or otherwise) of IT software and hardware.

Lot	Description
	Audit services are formal inspections and verifications to check whether a standard or set of guidelines is being followed, that records are accurate, or that efficiency and effectiveness targets are being met.
9	**Disaster recovery / business continuity:** Disaster recovery policies and procedures that are related to preparing for recovery or continuation of technology infrastructure which are vital to an organisation's business continuity, after a natural or human-induced disaster. This service will include, but is not be limited to, resilience testing, recovery testing and planning and contingency planning and support.
11	**Asset disposal:** A computer recycling service that offers, but is not limited to, data destruction to UK Government CESG standards with certificated proof of erasure for every hard drive or data bearing asset; a managed IT disposal service that can be fully integrated with roll-out programmes and other service partners; full audit trail with itemised reporting; IT disposal services are WEEE compliant.

Contract Expiry: 27 May 2015 to 27 November 2016

Contract Extension: Any period up to two years of initial period

Framework Notes:

This agreement has been developed in collaboration with the Government Digital Service (GDS). It is an enabler for public sector organisations to take significant steps towards the "Digital by Default" agenda. Its primary purpose is to provide technology services to central government, local authorities and NHS trusts.

The agreement provides access to specialist suppliers who can provide the services under individual lots, as well as suppliers who can provide multiple services across several lots facilitated by means of a collaboration agreement.

Buyers can place call-off contracts via a further competition by providing suppliers with the details of your requirement and each supplier will submit a priced solution against those requirements.

RM1557 – G-Cloud Framework

Crown Commercial Service

Customers eligible

All Public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

The supply of Cloud services for all public sector – accredited on all four Lots

- **Lot 1 Infrastructure as a Service (IaaS)**
    - the capability to provision processing, storage, networks, and other fundamental computing resources where the customer can deploy and run arbitrary software, which can include operating systems and applications. The customer does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, and deployed applications; and possibly limited control of select networking components (e.g., host firewalls).
- **Lot 2 Platform as a Service (PaaS)**
    - the capability to deploy onto the cloud infrastructure customer-created or acquired applications created using programming languages, libraries, services, and tools supported by the provider. The customer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.
- **Lot 3 Software as a Service (SaaS)**
    - the capability to use the provider's applications running on a cloud infrastructure. The applications are accessible from various client devices through either a thin client interface, such as a web browser (e.g., web-based email), or a program interface. The customer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, except for limited user-specific application configuration settings
- **Lot 4 Specialist Cloud Services**
    - Onboarding services
    - Design Authority
    - Business Analysis
    - Design and Development
    - Project Specification and Selection
    - Deployment
    - Transition Management
    - User Management
    - Service Integration and Management Services (SIAM):
    - Enterprise Architecture
    - Project Management, Programme
    - Management and Governance
    - Service and Systems Integration
    - Service Management

- Software Support
- Helpdesk
- Information management and digital continuity:
- eDiscovery
- Data recovery, conversion and migration
- Data quality
- Digital archiving
- Data storage consultancy

Contract Expiry:	March 2017
Contract Extension:	Usually 12 months with 6 months' extension.
	New revision every 8-12 months
	Two revisions of this framework valid at a time. Currently 7 and 8.

RM3733 Technology Products 2 Framework - 2016

OJEU Reference: 2016/S 099-177221

Customers eligible

All Public sector organisations including Central government departments, Non departmental public bodies, arms length bodies, Defence, Health, Emergency Services, Local Authorities, Higher Education, Charities, Schools and colleges.

Lot description and scope:

LOT	DESCRIPTION
Lot 1	**Hardware:** This Lot is aimed at value added resellers (VAR) who have the capability to provide a wide range of vendor-neutral end user devices, and other hardware such as audio-visual, network infrastructure equipment and IT peripherals. Operating systems and utility software included as part of a standard Original Equipment Manufacturer (OEM) product offering/factory build are included in this lot when purchased alongside/installed on the associated hardware.
Lot 2	**Software**: This Lot is aimed at specialist channel partners for software, who have the capability to supply a full range of commercial and open source commodity off-the-shelf software, software licenses and associated commoditised software services including software asset management. Suppliers suitable for this Lot would be expected to have in depth knowledge and expertise with the major software vendors, providing access to discounts and significant rebates using their partnering arrangements.
Lot 3	**Combined Hardware and Software Requirements:** This Lot is aimed at Suppliers with the capability of providing combined hardware and software requirements as detailed above – Suppliers that appear on Lot 1 and Lot 2 inclusive will appear on this Lot 3.
Lot 4	**Information Assured Products:** This Lot is aimed at Suppliers of commoditised IT products and solutions that are capable of meeting specific protective, information assurance requirements. The main provision for the product and solutions is to provide information assurance enforcing and/or relevant functionality.
Lot 6	**Catalogue**: This Lot enables suppliers to provide Contracting Bodies with a range of commoditised technology hardware and software products sourced via an online catalogue.

Contract Commencement: 4 October 2016
Contract Expiry: 3 October 2018
Contract Extension: Any period up to two years of initial period

Framework Notes:
Contracting Bodies may award Call-Off Contracts for any of the Goods and/or Related Services by further competition i.e. with re-opening competition among Suppliers including by use of an e-Auction.

SUPC ITRAP 2016 Framework

SUPC Reference: REF2016/01

Customers eligible

All members of: Southern Universities Purchasing Consortium (SUPC) London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), the Higher Education Purchasing Consortium Wales (HEPCW) and Advanced Procurement for Universities and Colleges Limited (APUC); and with the written agreement of SUPC, other higher education institutions and Regional Purchasing Consortia.

Lot description and scope:

Sub-category	Example of products that fall within this category (not an exhaustive list)
Storage Media	CDs and DVDs, USB storage media, tapes, portable hard disks, memory cards, other storage devices
Components	RAM, graphics cards, Processors, hard disk, internal DVD/CD drive
Displays, monitors, screens and accessories	Desktop monitors, display screens, Remote controls, docking stations, stylus pen for touch screens, display mounts and brackets
Cables	Ethernet, USB, stereo jacks, HDMI, patch cables, video monitor cables, extension cables, fibre optic,
Power related accessories	Batteries, Power adapters, chargers, power packs, PDU's
Peripheral Accessories	Headphones, microphones, speakers, keyboard, mouse, webcams, scanners, wireless accessories and adapters, keyboard covers, voice recorders, External DVD and CD Drives, wrist rests, mouse mats, small home
Device protection and IT Security Products	Laptop bags, device covers and cases, locking accessories, security cables and
Audio Visual Consumables	Replacement lamps, bulbs, wall and ceiling mounts and brackets, projector filters, tape libraries, media cards, camcorder tapes and discs, cassette tapes
Special Needs Assisted Technology Equipment	Alternative keyboard, alternative mouse, mounting solutions, note takers and literary aids, speech and hearing amplifiers, switch

1.2. The list of examples within each sub category is not exhaustive but demonstrates the type of products that fall within each subcategory.

1.3. Examples of items that are considered out of scope of this framework are detailed below. These items do not fall under the categorisation of IT related accessories or parts and are

covered by other University Purchasing Consortia framework agreements:

- Devices such as laptops, notebooks, tablets and mobile phones
- Printers and printer consumables such as toner cartridges
- Furniture and Offices Supplies
- Photographic equipment such as cameras and lenses
- Audio Visual Equipment such as Smart TVs, projectors, video conferencing equipment
- Network servers and storage
- Software licences
- Professional Services, Technical Support and Consultancy
- Maintenance renewals for hardware (unless maintenance of a product purchased within scope of the framework
- Data Centre and Networking Equipment (except small home networking devices)
- Telephone handsets

Most orders are placed via online catalogue from Science Warehouse.

Contract Expiry: 01 June 2016 to 31 May 2018

Contract Extension: 31 May 2020

SUPC Server, Storage, Solutions National Agreement (SSSNA) 2016
OJEU Reference: 2016/S 061-103632
SUPC Reference: 2016/2

Customers eligible

All members of: Southern Universities Purchasing Consortium (SUPC) London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), the Higher Education Purchasing Consortium Wales (HEPCW) and Advanced Procurement for Universities and Colleges Limited (APUC); and with the written agreement of SUPC, other higher education institutions and Regional Purchasing Consortia.

See Appendix A for further details of members.

Lot description and scope:
Lot 4 – Reseller Solutions

- Reseller led; products and solutions must be based in servers, storage and solutions (the same scope as Lots 1, 2 and 3). This lot allows solutions and multi-vendor solutions from new and evolving manufacturers and specialist deployment services via the appointed Resellers who will lead. Resellers are awarded to supply only those products and solutions and manufacturers they are deemed qualified for.
- Accredited reseller for:
    - Huawei
    - Quantum
    - Buffalo
    - Drobo
    - Qnapp
    - Qsan
    - Synology
    - VMware
    - Microsoft
    - Dell / EMC
    - Lenovo
    - HPE
    - Tandberg and Overland
    - Infotrend
    - Cisco

Leasing is permitted under this lot but must be evaluated by way of further competition.

Contract commencement : 1 November 2016

Contract Expiry: 31 October 2018

Contract Extension: 2 periods of 12 months until 31 October 2020

Framework Notes:

The approach to calling-off from the Framework Agreement will vary but must be in accordance with the guidance set down in the Framework Agreement. It is anticipated that call-off from this Agreement could be made in a number of ways but which may be dependent on the specific lot the institution is calling off from:

- Undertaking a further competition to select the most economically advantageous tender for any or all lots
- Where the terms laid down in the framework agreement are sufficiently precise, institutions can award directly to the highest scoring Bidder without re-opening competition
- By undertaking a 'desktop' exercise to determine the most economically advantageous tender for any or all lots (by adjusting the award criteria weightings according to their individual requirements within the limits set within the Framework Agreement)

Appendix A:

This Framework is being tendered on behalf of Members of the following organisations:

- Southern Universities Purchasing Consortium (SUPC) http://www.supc.ac.uk/engage/our-members/our-members
- North East Universities Purchasing Consortium (NEUPC) http://www.neupc.ac.uk/our-members
- North West Universities Purchasing Consortium (NWUPC) http://www.nwupc.ac.uk/our-members
- London Universities Purchasing Consortium (LUPC) http://www.lupc.ac.uk/list-of-members.html
- Advanced Procurement for Universities and Colleges (APUC) http://www.apuc-scot.ac.uk/#!/members
- Higher Education Purchasing Consortium Wales (HEPCW) http://www.hepcw.ac.uk/

SUPC Software Licence Reseller Agreement (SLRA) 2016

Customers eligible

All members of: Southern Universities Purchasing Consortium (SUPC) London Universities Purchasing Consortium (LUPC), North Eastern Universities Purchasing Consortium (NEUPC), North Western Universities Purchasing Consortium (NWUPC), the Higher Education Purchasing Consortium Wales (HEPCW) and Advanced Procurement for Universities and Colleges Limited (APUC); and with the written agreement of SUPC, other higher education institutions and Regional Purchasing Consortia.

See Appendix A for further details of members.

Also, available to all CPC members.

Lot description and scope:
SUPC Framework Agreement for the provision of software license reseller services to cover Microsoft, Adobe, VMWare and other software and related services split in to the following lots:

- **Lot 1 - Microsoft and Associated Services –** to include EES and Select Plus Agreements plus Microsoft associated services
- **Lot 2 – Adobe –** Split into 2 sub lots:
  Sub-lot A – ETLA – site licences, multi-site or unlimited.
  Sub-lot B - CLP Agreements – perpetual licenses & VIP Agreement – named user/device licenses and other adobe products
- **Lot 3 – VMware** - All VMware software and associated services including maintenance
- **Lot 4 - Other –** off the shelf miscellaneous software licenses and associated services
- **Lot 5 – Software Services** - including but not limited to Software Asset Management, auditing and consultancy limited to the products provided under the scope of the agreement

Commencement Date: 1st November 2016

Contract Expiry: 31 October 2019

Contract Duration: 3 years with option to extend for 12 months

Framework Notes:

Call-Off Patterns

Call-off patterns refer to the methods by which member institutions will choose suppliers to place orders with. These patterns will normally be agreed by the institutional Head of Purchasing.

The member institutions may vary each of the evaluation weightings used in the framework tender evaluation by up to twenty (20) percentage points.

Call-off patterns will vary between member institutions and it is anticipated they will be made in a number of ways, such as:

- Choosing a single or multiple suppliers for any / all Lots;
- Choosing specialist suppliers for particular requirements in any / all Lots;
- Undertaking a further competition to select a preferred supplier for any / all Lots when the member institution has specific requirements;
- Selecting the most economically advantageous offer or lowest price offer for each order placed;
- Where the terms laid down in the framework agreements are sufficiently precise, institutions can award to the supplier who is considered to provide the most economically advantageous tender (MEAT - value for money) offer based on the award criteria used in the Tender Document, without reopening competition; and
- Institutions who are calling off from the framework agreements may use an electronic auction when undertaking further competition.

Appendix A:

This Framework is being tendered on behalf of Members of the following organisations:

- Southern Universities Purchasing Consortium (SUPC)
  http://www.supc.ac.uk/engage/our-members/our-members
- North East Universities Purchasing Consortium (NEUPC)
  http://www.neupc.ac.uk/our-members
- North West Universities Purchasing Consortium (NWUPC)
  http://www.nwupc.ac.uk/our-members
- London Universities Purchasing Consortium (LUPC)
  http://www.lupc.ac.uk/list-of-members.html
- Advanced Procurement for Universities and Colleges (APUC)
  http://www.apuc-scot.ac.uk/#!/members
- Higher Education Purchasing Consortium Wales (HEPCW)
  http://www.hepcw.ac.uk/

Customers eligible

Transport for London (TfL) is part of the GLA Group. It is intended that the framework will be available for use by all members of the GLA group and the subsidiaries from time to time of each of member. Please see Appendix A below for more details on GLA membership.

Lots Awarded:

Software

Products relating to software including but not limited to software requiring an individual licence key or media, processes, policies and expertise to optimise software, from simple license procurement through to software asset management, applications software, implementation services, configuration services, development services, volume licence keys, software upgrade, support and maintenance services, release and deployment management, Commercial Off The Shelf software (COTS) software, software maintenance services, hosted services, software as a service (SaaS), ESCROW services, on and off site product training.

Hardware:

End Users Equipment products and 'close to the box' services relating to end users equipment including but not limited to desktop client device equipment, laptop device equipment tablet / slate device equipment , monitor device equipment , thin client device equipment, audio-visual equipment and associated hardware, printers, video computer tools, testers, computer chassis, computer components, peripheral equipment, configuration services relating to desktop hardware delivery, installation, disposal, warranty and maintenance, desktops, laptops, monitors, RAM, USB Storage keys, all forms of graphics cards, iKVM switches, Display Screen Equipment (DSE), equipment, other specialist equipment for use in Reasonable Adjustments and associated consultancy, product maintenance, support, warranty and on and off site product training for all product types supplied.

Hardware: Infrastructure & Solutions

Products relating to infrastructure including but not limited to, servers, storage hardware and services hard disk arrays, tape drive arrays, switches, server chassis, PSU, cables, peripherals cables, infrastructure components, product maintenance, support, warranty and on and off site product training for all product types supplied

Networks

Networks to include but not limited to provision and management of voice, data and combined (IP) and VOIP equipment and link provision across all transmission methods, e.g. wire, fibre, satellite and radio, LAN, WAN equipment and services supporting and facilitating the network, associated services relating to network hardware including but not limited to: asset tagging, imaging, delivery, installation,

disposal, product maintenance, support, warranty and on and off site product training for all product types.

Consumables

A range of ICT consumable including, but not limited to, cables, batteries, memory devices, keyboards, mice, pointing devices, power supply devices, graphics components, tablets computers accessories,, laptop bags, processors and external hard drives, tonner cartridges, printer consumables, ink, clearing products, all forms of memory cards, quad display and other graphics cards, printer accessories, back-up tapes and other media, product maintenance, support, warranty and on and off site product training for all product types.

Associated Services

The provision of associated services including but not limited to the provision of configuration and logistics, hardware and/or software configuration, build management, image and software loading, asset tagging and the shipping of pre-built devices to required locations delivery options and other associated services, the provision of asset services, customer specific labelling, security tagging with data recording, etching, engraving, branding, and application tracer solution, software patch management, application packaging, build management, product management, product technical advice, technical product planning, including replacement design, remote and on and site advice, compatibility advice and training, configuration support, remote and on site installation services, remote and on site brake / fix services, remote and on site lifecycle management, provision of product roadmaps, benchmarking, IMAC services, obsolescence planning, substitution and equivalence advice, recovery disposal and recycling, on and off site product training, product maintenance, support, warranty and on and off site product training for all product type.

Contract Expiry: 30 July 2016

Contract Extension: 2 x 1 Year Extensions

Framework Notes:

Further call offs will also be conducted through mini competitions to all suppliers on the Framework as and when required.

Direct awards may be made where it is possible for the Contracting Authority to establish the most economically advantageous offer on the basis of the terms laid down in the framework agreement, and where all products and/or services required are included in the framework agreement. The Contracting Authority will set out its requirements and apply the direct award criteria to establish which of the Framework Suppliers provides the most economically advantageous solution, and, on this basis, award the Call Off contract(s) by placing an order with the successful Framework Supplier in accordance with the Call Off contract conditions.

Appendix A:

The GLA group is made up of:

The Greater London Authority (GLA) - The GLA is a unique form of regional government, made up of a Mayor and an Assembly. It is a small, strategic authority providing a vision and voice for London. www.london.gov.uk

London Fire and Emergency Planning Authority (LFEPA) - LFEPA provides community fire safety, and fire and rescue emergency response services, together with emergency planning. Its principle aim is to make London a safer city, by minimising the risks and the social and economic costs of fire and other hazards.

It is the third largest fire-fighting organisation in the world, and has a direct procurement spend is £86m a year, most of which is spent on fire-fighting operational equipment and personal protective equipment (PPE). www.londonfire.gov.uk

London Legacy Development Corporation (LLDC) – LLDC is a mayoral development corporation established under the Greater London Authority Act 1999. It's functions are to promote and deliver physical, social, economic and environmental regeneration of the Olympic Park and its surrounding area, in particular by maximising the legacy of the 2012 Olympic and Paralympic Games, by securing high-quality sustainable development and investment, ensuring the long-term success of the facilities and assets within its direct control and supporting and promoting the aim of convergence.

The Mayor's Office for Policing and Crime (MOPAC) – it is responsible for setting the strategic direction and accountability for policing the capital (excluding the City of London), in consultation with the public and victims of crime and overseeing Metropolitan Police Services (MPS) budget-setting, performance scrutiny and policy development.

Transport for London (TfL) - TfL manages most of London's transport system, taking account of London's economic, social and environmental needs, and helps deliver the Mayor's Transport Strategy. TfL's direct annual procurement spend in 2006/07 was £1.625bn, on a wide range of goods and services ranging from traffic technology and systems to highway maintenance, uniforms and clothing. www.tfl.gov.uk

The GLA group works together to use procurement to support the Mayor's vision for London. The Mayor's vision is for London to be an exemplary, sustainable, world city, based on three interlocking themes:

- strong and diverse economic growth
- social inclusivity to allow all Londoners to share in London's future success
- fundamental improvements in environmental management and use of resources.

The Mayor leads the Greater London Authority (GLA) group, which aims to help deliver this vision. The GLA group uses its purchasing power to support social and environmental objectives and to ensure that true value for money is achieved both for the GLA group and for London and all its citizens.

The Greater London Authority (Responsible Procurement) – www.london.gov.uk/rp

The GLA's website dedicated to its work on Responsible Procurement. Information on this site will provide potential providers with an insight into how the group incorporates responsible procurement into its contracts and what may be expected of bidders.

Diversity works for London – www.diversityworksforlondon.com

Diversity Works for London (DWfL) is the Mayor's flagship campaign whose vision is for a London where businesses harness the benefits of a diverse workforce and supplier base and provide excluded Londoners with a chance to share in the city's opportunities and prosperity. DWfL engages with the London business community and a number of initiatives are in place to foster relationships with large enterprises and within the small and medium enterprise sector, including the provision of a range of website advice and guidance tools for large and small employers in London

Supply London – www.supplylondon.com

SupplyLondon is a business support programme funded by the London Development Agency and delivered by a team of business professionals with experience in both public and private sector procurement. The programme works with London's small businesses to enable them to become successful suppliers whilst also acting as a source of new suppliers in London for major public and private sector organisations. The programmes business brokers can assist suppliers to identify potential sub-contractors from London's diverse business community.

CompeteFor – www.competefor.com

CompeteFor is the chosen site of London 2012 for the publication of Games-related contract opportunities. It acts as a brokerage service between buyers throughout the London 2012 supply chain, and potential providers. CompeteFor also provides access to business support services; building skills and capacity to ensure that businesses across the UK can access opportunities linked to the hosting of the London 2012 Games. CompeteFor provides functionality for registered suppliers to identify potential bid partners and sub-contractors.

Mayor of London's Green Procurement Code – www.greenprocurementcode.co.uk

The Mayor of London's Green Procurement Code is a free support service for London based organisations committed to reducing their environmental impact through responsible purchasing. The programme is supported by the London Development Agency and is delivered by London Remade.

Appendix A

Mini-Competitions Explained

When accessing a multiple supplier framework agreements public sector buyers are required to undertake a further or mini competition to call off from that agreement unless the terms laid down are sufficiently precise to identity VFM (value for money). The aim of this guidance is to explain and simplify the process.

What is a further/mini-competition?

A further/mini competition is a process public sector buyers need to carry out to place a call-off contract under a framework agreement where the best value supplier has not been specified. It allows public sector buyers to further refine requirements whilst retaining the benefits offered under the collaborative agreement.

Benefits of doing a further/mini-competition under a framework agreement:

Speed	Faster and less onerous than a full tender process No need for a standstill period No need to assess successful suppliers' capacity and capability to provide your requirements using selection criteria such as financial standing, technical capability, staffing, health and safety, environmental aspects, accreditations etc. – work already done by contracting authority By providing an EU compliant platform, there is no need to advertise the requirement
Savings	Additional cost savings possible at the further/mini-competition stage, where pricing is not fixed (or is fixed at a maximum level)
Consortia Purchasing	Further/mini-competition will still achieve the benefits of Consortia purchasing
Multiple sourcing	Multiple opportunities for source of supply provide increased choice and competition for institutions
Refining Requirements	Your exact requirement can be further refined over and above the basic contract terms.
Best value	Public sector buyers can simply focus on achieving best value for money for your specific requirement
Terms and Conditions	The terms and conditions of the agreement will have already been established, so call-offs can just be made in reference to the agreement and its conditions
Compliance to EU Regulations	Ensure public sector buyers are adhering to EU Procurement legislation.

EU Directives

When awarding call-offs, the full procedural steps of the EU Directives do not need to be applied. However, the EU Treaty-based principles, including equal treatment, transparency and non-discrimination do still apply.

Frameworks do not in themselves create any contractual obligations, whereas a call-off does. In placing a call-off contract with a supplier from a framework, public sector buyers will be making a commitment to purchase the specified goods/services from that supplier.

IMPORTANT - Effect of the Remedies Directive

The EU Remedies Directive was implemented into The Public Contracts Regulations on 20 December 2009. The new Directive applies to Frameworks commenced on or after 20 December 2009, and any subsequent further/mini-competitions under that Framework. Key changes include the requirement that bidders must be notified of the outcome of the further/mini-competition, and that the call-off contract resulting from the further/mini-competition may, if subject to a legal challenge, result in a financial penalty, curtailment of the contract, or in an ineffectiveness order. For call-offs above the EU threshold, and for which the new Directive applies, you could choose to run a voluntary standstill period which would limit the remedies available if challenged to damages only - ineffectiveness would not apply.

Public Sector Buyers must not run a further/mini-competition under a framework agreement to create their own framework agreement from which they could run further/mini-competitions for call-offs. However, they may decide to conduct a further/mini competition to select a single supplier to service all your requirements over a defined period.

Further/mini-Competition Process Guidance

1. Prepare your Invitation to Quote (ITQ)
2. Issue your ITQ
3. Evaluate responses and select supplier
4. Award

Preparing your ITQ
public sector buyers cannot change the basic terms or specification set out in a framework agreement, further/mini-competitions allow you to **refine the basic terms** of the framework prior to making a call-off.

For example, areas you can refine include:

- *Delivery timescales;*
- *Invoicing/payment arrangements;*
- *Associated services, such as installation, maintenance and training;*
- *Quantity;*
- *Functional specification.*

Under no circumstances should brand names or brand-specific descriptions of goods be used (e.g. Hewlett-Packard printer or BiC Biro pen)[2]. Descriptions should give reference to the characteristics and outputs of the product or service. Where no other description is possible, any reference should be qualified by adding the words '**or equivalent'**.

It is very important to use 'input' *OR* 'output' based specification and you should identify one or the other.

Examples of each are given below:

- An **'**Output' specification will state the intended result e.g. a clean hospital ward. This has the advantage of leaving the supplier/provider to determine how to execute the requirement and encourages innovation.

- An 'Input' specification will specify what materials/products, labour inputs, timings etc. you must use, e.g. 3 experienced cleaners to use environmentally accredited products to clean a hospital ward from 6.00am to 8.00am, 7 days a week. This method reduces freedom to innovate and bring in alternative/better products than those identified in the ITT.

Using an output based specification enables suppliers to quote for the provision of goods/services that meet your minimum requirements and does not unnecessarily eliminate a supplier that cannot supply the exact brand/manufacturer of goods specified. This can also reduce the risk of unnecessarily over-specifying the requirement.

ITQ's should focus on your actual requirement i.e. the goods/service you require, and not selection criteria such as supplier experience, technical capability, location, accreditations etc.

The evaluation criteria, and weighting applied to each, **must** be notified to the suppliers at this first stage of inviting them to quote.

More information...

For more information regarding any of Insight's public sector frameworks or national agreements, please contact your Client Director or Account Manager.